

Nature Valley Classic Birmingham

Saturday 13 - Sunday 21 June 2020

Edgbaston Priory Club, Sir Harrys Road, Birmingham, B15 2UZ

About the event

The Nature Valley Classic is a WTA International women's grass-court tennis tournament, featuring many of the world's top players. It has been hosted at the Edgbaston Priory Club since 1982 and is comprised of a singles and doubles competition (plus qualifying). The event is organised by the LTA and has an illustrious history of attracting the biggest names in the sport, including Billie Jean King, Martina Navratilova, Venus Williams, Maria Sharapova and Naomi Osaka.

Volunteer programme overview

We are looking for a team of 150 volunteers to play a vital role in delivering this major international event. You don't need any previous tennis or event experience, but plenty of enthusiasm and a passion for helping others is a must.

As part of our team you'll get to cover a number of different positions, meet lots of friendly people and watch some world-class tennis. Event apparel, food & refreshments and training will be provided too.

Best of all, we're certain that you'll have truly memorable experience that is lots of fun. But don't just take our word for it... Our 2019 volunteer team rated their overall experience 9.8/10 - and this year we're aiming for a perfect 10!

Programme timeline

Applications open	Friday 17 January
Applications close	Sunday 1 March
Selection Sessions	Wednesday 1 April or Thursday 2 April or Friday 3 April
Positions offered	<i>Week beginning Monday 6 April</i>
Timetables confirmed	<i>Week beginning Monday 20 April</i>
Training Sessions	Thursday 11 June or Friday 12 June
Event	Saturday 13 June - Sunday 21 June

Roles

The majority of positions available in our team are as ‘**all-rounder volunteers**’. As an all-rounder, you will be allocated a different role or position each shift so that you get to enjoy a varied event experience. Likewise we will mix up who you work with so that you get to meet lots of new people too.

The roles you will perform as an all-rounder volunteer will include:

Centre court steward

- Check tickets as fans enter Centre Court and direct them to their seats
- Ensure those inside Centre Court are respectful of play on court and of others around them

Match court steward

- Manage the movement and volume of spectators around the match courts
- Answer questions and queries about the event and venue

Meet'n'greeter

- Scan tickets as fans enter the venue and manage crowds/queues where necessary
- Create an upbeat, positive atmosphere as people arrive

Team Leaders

Role overview

- Supervise a group of 8-12 volunteers in a specific area of the venue
- Communicating messages between the volunteer and event team
- Ensure volunteers in your team are going for regular breaks at the appropriate times
- Attend Team Leader meetings with the Volunteer Manager each morning
- Applicants for this role must be available to volunteer for at least five event days

You can nominate yourself for a Team Leader position on your application form.

If selected, you will receive a detailed briefing on the role as part of your Training Session.

What you can expect from us

- High-quality event uniform
- Generous daily food allowance, plus as much tea & coffee as you need!
- Reserved volunteer seating area in Centre Court
- Complimentary tickets
- Private volunteer rest area to relax in whilst on breaks
- A pre-event Training Session to equip you with all the info, skills and confidence you'll need
- Signposts to further volunteering opportunities
- Personal statement or reference for volunteer, job or academic applications (upon request)

We always timetable sufficient numbers to ensure you receive **plenty of regular breaks** throughout the day. Plus you'll always be partnered with at least one other volunteer, so that you're not isolated and **always have someone to chat with** whilst on duty.

Please note that we do not provide expenses for travel or accommodation.

Requirements

1. You must be **aged 18 or older** at the time of the event.
2. To be eligible for selection, you must attend a 1-hour Selection Session at the venue on either:
 - **Wednesday 1 April** or **Thursday 2 April** or **Friday 3 April**

There will be multiple sessions available between 10am - 5pm at the venue. If you have already attended a Selection Session for the Birmingham Classic since 2017, you will not need to attend another one in 2020.

3. If offered a position, you must:
 - i. Volunteer for a **minimum of three days** across the event. All volunteers start their shift at the same time, but the finish times will vary depending on your role and when play finishes for the day. When nominating your availability, please assume that your shift times will be as follows for all days:

Start 9.30am

Finish 7pm

- ii. Attend a Training Session at the venue on **Thursday 11 June** or **Friday 12 June** (14.00 - 16.30)

Get in touch

Volunteer@NatureValleyClassic.co.uk

Please don't hesitate to email us if you have any questions.

Apply now

www.lta.org.uk/ClassicVolunteers

Please submit an online application via the link above.

Why not apply with family or friends? You will have to submit separate applications, but we will gladly arrange for you to be together at selection/training sessions, whilst on site etc. Just make a note in the 'Any other comments' box at the end of your application.