LTA MEMBERS BALLOT – POST OPT IN PROCESS

LTA Team Members, not linked to a Registered Venue, can see below a guide on how the LTA Members Ballot is run, including information on purchasing tickets for successful members:

1. The LTA Members Ballot commences from 2 March 2020. Any returned tickets will be continually re-balloted to members who have not yet had a ticket offer until 15 May 2020.

2. Successful members will be sent an email from wimbledonballot@lta.org.uk notifying them on how to make payment. A reminder email is sent after 7 days of not paying and missed deadline email is sent if you do not purchase your tickets. Members must ensure the email address associated with their LTA Membership account is up-to-date. Find out how to check and update it here.

3. Successful members will have 14 days to purchase their tickets from the day they are offered. If possible, tickets should be purchased well in advance of the payment deadline. Once the 14 day payment deadline has passed, the tickets will be automatically offered to another eligible and Opted In LTA Member.

4. Tickets can be paid for online using our Online Ballot Lookup Tool. This tool will search for member’s details using our member database; therefore it’s very important that members keep their personal details up to date via the Online Members Area (notably name, address and email address). Members can use the Online Ballot Lookup tool at any time to check if they have been successful; we advise checking this throughout the ballot period. When tickets have been paid for, a confirmation email will be sent. Please note that ticket seating information won’t be available until tickets are received by post.

5. Ticket despatch begins approximately 1 month prior to The Championships. We will contact successful members by email once the process gets underway with information on how they can track the despatch status of their tickets. Tickets can arrive anytime up to 72 hours before the ticket event date.

6. If you have any queries with regards to attending The Championships or receiving your tickets, visit our Help & FAQs.

IMPORTANT!

Tickets holders are assigned a pair of tickets and can attend with a guest of their choosing. Tickets cannot be transferred at all including family and friends! If a member is unable to attend, tickets should either be declined so that they can be assigned to the next member in the ballot, or, if purchased, returned directly to the LTA for a refund. Transferring, swapping or exchanging tickets with anyone is in breach of ticket Terms and Conditions and can result in tickets being cancelled and a suspension from future ballots.