

## Venue Ballot Process – Post Opt In

Lite and Team venue members, please see below the process on how the British Tennis Members Venue Ballots are run, including information on purchasing tickets for successful members:

1. The British Tennis Members Venue Ballots commence from 18 March 2019 until 24 May 2019. Venues will run either a manual or automatic ballot between these dates. Ballot administrators also have a set of rules that they must follow when conducting a manual ballot.
2. If by 24 May 2019 deadline the venue has not chosen a ballot option or has any unassigned tickets left, those remaining tickets will be automatically balloted to eligible and opted in members of the venue.
3. Successful members will be sent an email from [wimbledonballot@lta.org.uk](mailto:wimbledonballot@lta.org.uk). We also send a reminder and a missed deadline email if you do not purchase your tickets.
4. Successful members in the ballot will have 14 days to pay for their tickets, from the day the tickets are assigned by the Ballot Administrator. If possible, tickets should be purchased well in advance of this deadline.
5. Members only get one chance in the ballot. If members miss their payment deadline, the tickets will be returned to the venue to be re-balloted, providing the payment deadline falls before 24 May 2019 deadline. If members miss their payment deadline, and the payment deadline is after 24 May 2019 deadline, tickets will not be returned to the venue. Our system will continue to re-ballot declined or missed deadline tickets for venues using the automatic option.
6. Tickets can be paid for easily using our Online Ballot Lookup Tool. Members can use this tool at any time. If a manual ballot has been run, we advise checking this tool shortly after the ballot. If the look up tool doesn't produce any tickets, and the venue have run a manual ballot, then the member will need to contact the Ballot Administrator as it is likely the tickets have not yet been assigned to the member's record.
7. Once you have been paid for, a confirmation email will be sent and ticket dispatch begins approximately 1 month prior to The Championships.
8. If you have any queries with regards to attending The Championships or receiving your tickets, visit our [Help & FAQs](#).

### **IMPORTANT!**

**Tickets holders are assigned a pair of tickets and can attend with a guest of their choosing. Tickets cannot be transferred between members at a venue or to family and friends! If a member is unable to attend, tickets should either be declined so that they can be assigned to the next member in the ballot, or, if purchased, returned directly to the LTA for a refund. Transferring, swapping or exchanging tickets with other members at the venue or friends and family is in breach of ticket Terms and Conditions and can result in tickets being cancelled and a suspension from future ballots.**