

# TERMS AND CONDITIONS OF ONLINE ENTRY

## 1 These Terms and Conditions

- 1.1 These terms and conditions apply to your use of the LTA's online competition entry system (**Online Entry**), in addition to the [LTA Online Terms and Conditions](#) and the [LTA Privacy Policy](#).
- 1.2 You must also comply with the [LTA Competition Regulations](#), the [Rules of Tennis](#), the [LTA Rules](#), and any additional terms of entry for the relevant competition, available on the LTA Website or made available to you by the competition organiser (together the **Competition Rules**). Players and their supporters will also be expected to support the LTA Fair Play values Enjoy and Respect.
- 1.3 Online Entry enables you, the player (or a person acting on your behalf) to enter LTA approved competitions online, via [www.lta.org.uk](http://www.lta.org.uk) (the LTA website). A small number of LTA approved competitions are organised by the LTA (LTA Staged Competitions). Others are organised by third parties (Third Party Competitions).
- 1.4 Online Entry is provided by LTA Operations Limited (the **LTA**), a company registered in England and Wales under company number 07475460, with its registered office at 100 Priory Lane, Roehampton, London, SW15 5JQ. Our VAT number is 115105662. References to "we", "us" and "our" should be construed as references to the LTA.
- 1.5 Please note that you will be asked to agree to these terms and conditions before submitting your entry. Please read these terms and conditions carefully, and ensure you print a copy of them or save them to your computer for future reference.

## 2 Under 18s and Entry on Behalf of a Player

- 2.1 Use of Online Entry is restricted to persons aged 18 or over. Parents/guardians must complete Online Entry on behalf of players aged under 18, and are responsible for ensuring that the player understands and complies with these Terms and Conditions and the Competition Rules.
- 2.2 Coaches and other representatives of players may complete Online Entry on behalf of players, provided the player (or the player's parent/guardian, if under 18) has authorised them to do so, and has been made aware of and agrees to these Terms and Conditions and the Competition Rules.
- 2.3 Parents and coaches/representatives (**Representatives**) will be asked to agree to these Terms and Conditions and the Competition Rules, before submitting an entry on the player's behalf.

## 3 Acceptance of your Entry

- 3.1 On receipt of your entry (which must be received before the deadline specified on the LTA Website) we will send you, the player, an email acknowledgement. However, acceptance of your entry remains subject to (a) approval of it by the Organising Committee of the relevant competition in accordance with the LTA Competition Regulations and (b) receipt of the full amount of the Entry Fee as set out in 6 below.
- 3.2 Once we have been notified as to whether your entry has been accepted, we will send an email either confirming acceptance (an **Acceptance Email**) or notifying you that your entry has not

been accepted. Your acceptance status can then be viewed in the 'Players' logged in area of the LTA website (<https://www.lta.org.uk/member/login/>) (the **Player's Area**).

#### **4 Responsibility for Competitions**

- 4.1 You acknowledge and agree that by providing Online Entry, the LTA is merely facilitating entry to competitions. Only LTA Staged Competitions are organised and run by the LTA. The LTA shall have no further obligation to you in relation to the provision, organisation or running of any Third Party Competitions, which are the sole responsibility of the person or entity organising the relevant competition (the **Third Party Organiser**).

#### **5 Withdrawal**

- 5.1 To withdraw from a tournament entered through Online Entry, you must either (a) follow the withdrawal procedure in the Player's Area or (b) contact the Organising Committee or the Referee of the relevant competition (or their representative) using the contact details shown on the LTA Website.
- 5.2 Please note that once the withdrawal date for the competition as specified in the Acceptance Email (the **Withdrawal Date**) has passed, you will no longer be able to withdraw using the Player's Area, and must contact the Organising Committee or the Referee as set out in 5.1(b) above.

#### **6 Payment**

- 6.1 The entry fee for each competition is listed on the LTA Website (**Entry Fee**). Payment of the Entry Fee must be made at the time of entry by you or by your Representative using one of payment methods specified on the LTA Website for the relevant competition. Where payment is made by cheque or by Paypal the following terms also apply:
- 6.2 Cheque: Cheques should be made payable and sent to the person or organization specified on the LTA Website. Cheques must be received at the specified address within 7 days of your Online Entry, or your entry will be cancelled.
- 6.3 Debit/Credit Card (Stripe): Follow the instructions during Online Entry. On receipt of payment, Stripe will send the card holder an email confirming receipt of payment. Payment via Stripe may be subject to Stripe's own terms and conditions (as advised by Stripe).

#### **7 Refunds**

- 7.1 Under the LTA Competition Regulations you are entitled to a full refund of the Entry Fee in the following circumstances:
- 7.1.1 Your entry is not approved by the Organising Committee of the relevant competition (or you are accepted as a reserve and are not called upon to play); or
- 7.1.2 The competition is cancelled before you have started a match, subject to the player having not withdrawn prior to the decision to cancel the competition.
- 7.2 Notwithstanding the LTA Competition Regulations, where you withdraw from the competition prior to the Withdrawal Date you will be entitled to a refund of the Entry Fee but this will be the subject to the deduction of an administration fee of 3.4% of the Entry Fee +40p. (Refunds of the Entry Fee after the Withdrawal Date are at the discretion of the Organising Committee of the relevant competition, acting in accordance with the LTA Competition Regulations and any such discretionary refunds will also be subject to the deduction of an administration fee of 3.4% of the Entry Fee +40p).

Refunds may be paid to the person who paid the Entry Fee, or the player, by cash, cheque or the method used to pay the Entry Fee, at the discretion of the Organising Committee of the relevant competition.

- 7.3 The LTA accepts no responsibility whatsoever for refunds due in relation to Third Party Competitions, which remain the sole responsibility of the Third Party Organiser. All enquiries about refunds for Third Party Competitions must be addressed to and resolved by the Third Party Organiser.

## **8 Overseas Entries**

- 8.1 Please note that Online Entry only allows entry to UK tournaments. These terms and conditions are available in the English language only. All Entry Fees are in pounds, although the card issuer of the card used to make payment via Paypal may convert the charge into your local currency.
- 8.2 Whilst we will consider requests for services from outside the United Kingdom, we give no warranty, express or implied, that the LTA website or the submission of any entry using Online Entry from outside the UK complies with any applicable non-UK laws or regulations.

## **9 Player Undertaking**

- 9.1 By submitting your entry you, the player (and your parent or guardian, if you are under 18) undertake, in accordance with clause 3.9 of the LTA Competition Regulations, that you:
- 9.1.1 have read, and agree to be bound by and comply with, the conditions of entry, including the application of the LTA Competition Regulations (including the LTA Code of Conduct), the Rules of Tennis the LTA Rules and the LTA Disciplinary Code (including Tennis Anti-Doping Program and Regulations Concerning Match Fixing, Financial Speculation and Betting);
  - 9.1.2 acknowledge that emergency medical treatment will be provided if recommended by appropriately qualified medical personnel including, without limitation, St John's Ambulance;
  - 9.1.3 acknowledge that you may be involved in any filming of, and publicity connected with, the competition, including on-court video recording, media interviews, photographs, TV footage, and live streaming of matches, unless the Entry Secretary or Referee is informed otherwise in writing before the commencement of the competition;
  - 9.1.4 consent to the LTA and/or the competition organiser using the details provided on the entry form to communicate information to you, the player, about the competition and future competitions and/or events that may be of interest to you; and
  - 9.1.5 are responsible and accountable for the conduct of your coaches, representatives, agents, medical staff, relatives, associates, entourage, and/or spectators, and undertake to ensure that each such person is made aware of and agrees to be bound by and to comply with the LTA Competition Regulations.
  - 9.1.6 agrees to filming by the LTA Performance Team for the purposes of player development unless the entry secretary or Referee is informed otherwise in writing before the commencement of the competition;
  - 9.1.7 provide information relating whether the Player has any medical condition or disability which the Referee should be aware of.

## 10 Data Protection

- 10.1 We will process your personal data in accordance with the General Data Protection Regulation 2016/679 and in line with the [LTA Privacy Policy](#). You agree that we, and the person or entity organizing the competition (including any Third Party Organiser) may use your personal data to organize and provide the competition, and for the purposes set out in the Player Undertaking above. Processing of personal data by Third Party Organisers will be subject to the fair processing information notices that those Third Party Organisers provide.

## 11 General

- 11.1 Governing Law: These terms and conditions are governed by English Law. You agree with us to submit to the exclusive jurisdiction of the English courts.
- 11.2 Entire Agreement: These terms and conditions, together with the information and documents referred to in them, constitute the whole agreement between you and the LTA in relation to the provision of Online Entry.
- 11.3 Validity of Terms: Each of the paragraphs of these terms and conditions operates separately. If any court or relevant authority decides that any of them are unlawful or unenforceable, the remaining paragraphs will remain in full force and effect.
- 11.4 Contacting the LTA: If you need to contact the LTA about Online Entry, you may do so by post using the address given above or by email using this address [CompetitionSupport@LTA.org.uk](mailto:CompetitionSupport@LTA.org.uk)