Concerns arise about the behaviour of a member of staff, coach or volunteer towards a child/children. Make a note of anything you/the witness has seen/said, with dates and times.

You should inform the parent/carer of the concern, unless you believe it would put the child/adult, yourself or others at risk. If in doubt, seek advice from the LTA.

Is there an immediate risk to a young person or adult at risk

YES
Call the Emergency Services on 999

NO

Is the Club Welfare Officer available?

YES
Safeguarding Team assess the level of concern

Level 1 (low level i.e. poor practice)

Level 2 (serious concern i.e. suspected abuse)

Concern dealt with by club (internal discipline/appeals process) with support from LTA

Concern dealt with by LTA

NO

Club Welfare Officer contacts the Safeguarding Team for advice and guidance and completes the LTA's online concern form (if outstanding).

If you are unable to contact the Club Welfare Officer or the LTA Safeguarding Team, please contact the NSPCC or your Local Authority Child/Adult Services Team and follow their advice.

Referral to statutory agencies (if not already complete).

LTA considers a suspension from tennis activity and notifies relevant organisations. Consultation with statutory agencies and strategy meeting to share information and agree investigative process.

Outcome of statutory agency investigations (e.g. no further action, criminal prosecution) is reached.

LTA investigation undertaken with referral to SPC or LRC for determination of risk and sanctions where applicable (i.e. supervision, training, removal of accreditation)

Appeal process

Useful details
LTA: 0208 487 7000
Email: safeguarding@lta.org.uk
Report a concern: https://safeguardingconcern.lta.org.uk
NSPCC: 0808 800 5000
Emergency Services: 999

Reporting a Safeguarding Concern within the Tennis Environment

How to respond to concerns that arise within a tennis environment.

For Tennis Wales / Tennis Scotland cases, on-going consultation will take place with them.