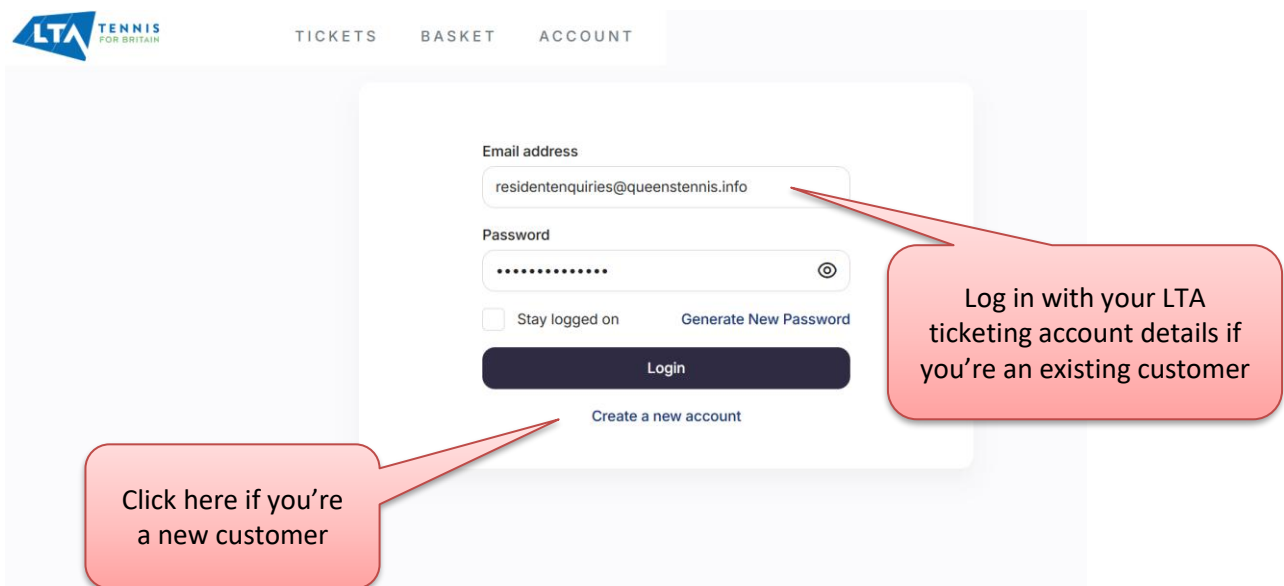


PRIORITY WINDOW TICKETING GUIDE FOR LOCAL RESIDENTS OF THE QUEEN'S CLUB

Below are instructions for eligible Queen's Club residents to purchase tickets for the 2026 HSBC Championships during the priority ticketing window, which takes place between **10:00 Tuesday 4th November** and **23:59 Monday 10th November 2025**.

1. Go to <https://tickets.lta.org.uk> and log in to your LTA ticketing account or click **CREATE NEW ACCOUNT** if you're a new customer.



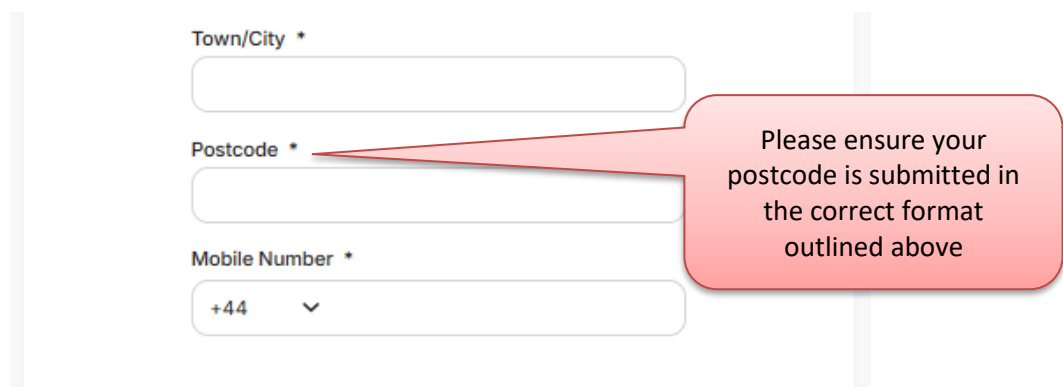
The screenshot shows the LTA Tennis for Britain website with navigation links: TICKETS, BASKET, ACCOUNT. The login form includes fields for Email address (containing residentenquiries@queenstennis.info) and Password (masked with dots). There are checkboxes for 'Stay logged on' and a link for 'Generate New Password'. A dark blue 'Login' button is present, along with a link for 'Create a new account'.

Callout 1 (bottom left): Click here if you're a new customer (pointing to 'Create a new account').

Callout 2 (right): Log in with your LTA ticketing account details if you're an existing customer (pointing to the 'Login' button).

2. New customers please fill in all the relevant account details requested. Existing customers, please jump to step 4.

Please Note: The address submitted needs within the eligible Queens Club resident's area to access the priority window. When submitting your postcode, it must be submitted in CAPITAL LETTERS and with a space between the area and district code (e.g. W14 9EQ).



The screenshot shows the registration form with fields for Town/City *, Postcode *, and Mobile Number *. The Mobile Number field has a dropdown menu showing '+44'.

Callout (right): Please ensure your postcode is submitted in the correct format outlined above (pointing to the Postcode field).

3. You should now be able to see the offers available to you, displaying the ticket type which you can purchase (Andy Murray Arena & Ground Admission).

“Why can’t I see my offers?”

- If you have just created an account your offers can take up to 5 minutes to appear so, please refresh your page after 5 minutes.
- If you are an existing customer and you cannot see the offer, then please check your postcode has been submitted in the correct format as per step 3. This can be done through your account settings, please then wait up to 5 minutes for the system to refresh.

If these still don’t work, then please contact our designated support centre [here](#).

The screenshot shows the LTA Tennis for Britain website. At the top, there are navigation links: TICKETS, BASKET, and ACCOUNT. The main content area is titled 'Queens Residents' and includes a welcome message and a list of actions: 'Modify your details' and 'View your tickets and order history'. Below this, there are four offer cards, each for a 'Personal offer' and 'HSBC Championships Residents' Priority Window'. The offers are for 'HSBC Championships Men's ATP 500, Andy Murray Arena', 'HSBC Championships Men's ATP 500, Ground Admission', 'HSBC Championships Women's WTA 500, Andy Murray Arena', and 'HSBC Championships Women's WTA 500, Ground Admission'. Each offer card includes a 'View offer' button. A red callout bubble points to the 'View offer' button for the 'HSBC Championships Women's WTA 500, Ground Admission' offer, stating: 'Select the “VIEW OFFER” button for the tournament/type of ticket you wish to purchase.' On the right side, there is a sidebar menu with links: Home Page, My Offers, Tickets, Your Tickets, Exchange Your Tickets, Order History, Account settings, Profile, Password, Buy Tickets, Offers, Events, and Other products. At the bottom of the sidebar, there is a 'Log Out' button. Below the sidebar, there is a section for 'General terms & conditions' and 'FAQ', and a section for 'If you have a discount code, please enter it in the box below.' with a 'Code' input field and an 'OK' button.

Queens Residents

Welcome to your LTA Tickets Account. In this area you will be able to:

- Modify your details
- View your tickets and order history

Personal offer | HSBC Championships Residents' Priority Window

HSBC Championships Men's ATP 500, Andy Murray Arena

Please note that the match schedule per day is a provisional guide and may be different on the day.
Note: Children under...

View offer

Personal offer | HSBC Championships Residents' Priority Window

HSBC Championships Men's ATP 500, Ground Admission

Individuals can purchase a maximum of six tickets per day for the HSBC Championships. Unreserved seating on Court 1 is available on the day...

View offer

Personal offer | HSBC Championships Residents' Priority Window

HSBC Championships Women's WTA 500, Andy Murray Arena

Please note that the match schedule per day is a provisional guide and may be different on the day.
Note: Children under five...

View offer

Personal offer | HSBC Championships Residents' Priority Window

HSBC Championships Women's WTA 500, Ground Admission

Individuals can purchase a maximum of six tickets per day for the HSBC Championships. Unreserved seating on Court 1 is available on the day...

View offer

Home Page

- My Offers
- Tickets
 - Your Tickets
 - Exchange Your Tickets
 - Order History
- Account settings
 - Profile
 - Password
- Buy Tickets
- Offers
- Events
- Other products

Log Out

We may have to inform you of the postponement or cancellation of an event. We will contact you by email or by phone using the details you provided when you registered. Please update your contact details regularly.

General terms & conditions
FAQ

If you have a discount code, please enter it in the box below.

OK

4. Once an event is selected, you will need to select the day you wish to purchase tickets for:

June 2026

 Personal offer	Mon 8 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Tue 9 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Wed 10 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Thu 11 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Fri 12 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Sat 13 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Sun 14 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now

Click **"BUY NOW"** button to purchase tickets for the specific day you wish to attend

5. After the date has been selected, you will be able to choose your seats by hovering over the seating map or by clicking on “Select the Best Seat automatically” option as shown below:

Please Note: You can purchase a maximum of 6 tickets per person per day.



Select your seats in the map below.
Select your seat



Select the Best Seat automatically.
Select the best seat automatically

09 Jun 2025

1 Select an area > Choose your seats

Promotion code OK



Let your mouse hover over the seat blocks to obtain seating availability and prices.
Select a block to choose your seats.
Seats are not reserved until added to the shopping cart.

Exact seats can be selected by choosing this option



Select your seats in the map below.
Select your seat



Select the Best Seat automatically.
Select the best seat automatically

Choose this option to get the best seats allocated to you automatically, insert the quantity of tickets required and then click: “add to basket “button

Seat Category	Preference (1)	Tariff	Ticket Price	Quantity
Premium	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 140.00	0
Category 1	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 85.00	0
Category 1 Restricted View	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 55.00	0
Category 2	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 55.00	0
Category 2 Restricted View	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 45.00	0
Category 3	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 45.00	0
Category 3 Restricted View	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 20.00	0
Category 4	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 20.00	0
Ease of Access	Automatic	Ease of Access Seat HSBC Championships Residents' Priority Window Essential Companion HSBC Championships Residents' Priority Window Choose at least 1 item at tariff "Ease of Access Seat" in order to benefit from this "Essential Companion" tariff.	£ 20.00 £ 0.00	0 0
Wheelchair	Automatic	Wheelchair HSBC Championships Residents' Priority Window Essential Companion HSBC Championships Residents' Priority Window Choose at least 1 item at tariff "Wheelchair" in order to benefit from this "Essential Companion" tariff.	£ 20.00 £ 0.00	0 0

TOTAL £ 0.00

Add to basket

6. Once you have selected your tickets for a specific day, you will then be able to check out or continue shopping for more tickets for another day.

HSBC Championships Women's WTA 500, Andy Murray Arena

Monday, 8 June 2026 11:00

2 tickets Premium

View | Modify your seats

Full Price	North Stand - Block 1 - Row H - Seat 10	£ 140.00
HSBC Championships Residents' Priority Window	RED ZONE - You can move at every change of ends and set breaks.	
Full Price	North Stand - Block 1 - Row H - Seat 11	£ 140.00
HSBC Championships Residents' Priority Window	RED ZONE - You can move at every change of ends and set breaks.	

BOOKING FEE £ 10.00

AMOUNT £ 290.00

☒ I understand that every seat is within a coloured zone (Red, Orange and Green), which indicates when I can move to and from the seat during matches.

<< Continue shopping

Buy now

Select **"CONTINUE SHOPPING"** to buy tickets for additional/other days.

Select **"BUY NOW"** to progress and complete the checkout process for chosen tickets.

7. After clicking **BUY NOW**, the following screen will appear. Either add a programme to your basket or select the **CONTINUE TO CHECKOUT** button.

HSBC Championships Women's WTA 500 Programme

Beat the queues at the venue and pre-purchase your B5 commemorative programme for £7 today which features exclusive content on the 2026 HSBC Championships! You will receive a mobile ticket for your programme purchase, which will need to be scanned upon collection.



HSBC Championships Women's WTA 500 Programme

Close

HSBC Championships Women's WTA 500 Programme

See product details

HSBC Championships Women's WTA 500 Programme

HSBC Championships Programme

1

£7.00

SUB-TOTAL £7.00

Add to cart

2 tickets

£ 290.00

Continue to checkout

You have 09:08 minutes to complete your order.

We accept the following payment types and guarantee that your Internet transactions are safe:



General terms & conditions
FAQ

Click **"CONTINUE TO CHECKOUT"** to proceed with booking.

8. On the summary page, please review your order and accept the ticketing terms and conditions, before clicking **PROCEED TO PAYMENT**.

1 Summary

2 Payment

3 Confirmation

Before proceeding to payment, please check the content of your order as well as the delivery information and confirm that you have read and accepted our terms and conditions.



HSBC Championships Women's WTA 500, Andy Murray Arena

Monday, 8 June 2026

11:00

Andy Murray Arena, The Queen's Club

2 tickets Premium

View | Modify your seats

Full Price	North Stand - Block 1 - Row H - Seat 10	£ 140.00
HSBC Championships Residents' Priority Window	RED ZONE - You can move at every change of ends and set breaks.	
Full Price	North Stand - Block 1 - Row H - Seat 11	£ 140.00
HSBC Championships Residents' Priority Window	RED ZONE - You can move at every change of ends and set breaks.	

BOOKING FEE £ 10.00

SUB-TOTAL £ 290.00

Delivery Method

Mobile Ticket - Available closer to the event

COST OF DELIVERY £ 0.00

ORDER AMOUNT £ 290.00

AMOUNT DUE £ 290.00

☒ I have read and accept the [Terms & Conditions](#)

Cancel order

Proceed to payment

You have 04:55 minutes to complete your order.

We accept the following payment types and guarantee that your Internet transactions are safe:









The ticketing terms and conditions must be read and accepted before you can proceed.

9. After clicking on **PROCESS TO PAYMENT** button, you will be navigated to the payment method selection screen which you can pay for the tickets through VISA/Mastercard debit/credit card:

Payment Methods - Please select one of the following:



✕ CANCEL ORDERPAY NOW

Select relevant payment method and enter required details.

10. After choosing the relevant payment method and clicking on **PAY NOW** option, the ticket purchase process is complete upon successful transaction.

If you have any challenges with accessing the priority ticketing offer, then please contact our customer support team [here](#).