

SOCIAL MEDIA CODE

TENNIS WALES LTD

Tennis and Padel is for everyone, and we pride ourselves on being a supportive, diverse and inclusive sport. As a governing body, social media is an important part of our engagement with thousands of subscribers to promote our work, and celebrate the many successes and achievements of our players and tennis community. Tennis Wales has zero-tolerance for abuse and discrimination of any kind including that on our social media channels. It has no place in our sport, and anyone who participates in this behaviour is not welcome in our community.

Our Social Media commitment below clearly defines what is acceptable in our online community and what behaviour will not be tolerated. It is essential that we all work together to promote a safe, inclusive and respectful online environment for all.

Our Commitment

We frequently monitor each of our social channels for discriminatory or hateful comments and messages, proactively dealing with any that we deem inappropriate. This may include removing posts, blocking users, and, in some instances, reporting to the relevant authorities.

Tennis Wales has a zero-tolerance approach on abuse and discrimination of any kind, including and not limited to abuse that maybe considered:

- Racist
- Sexist
- Homophobic and Transphobic
- Based on Disability,
- Religious beliefs
- Hateful, abusive and offensive language
- Sexual harassment, obscene or lewd behaviour
- Incitement to spread hate or violence

We will where appropriate work with other organisations including media outlets, stakeholders, clubs and partners should any of the above be apparent on their channels in relation to members of our community.

Reporting Incidents to Tennis Wales

Though we monitor our social media channels for any forms of abuse, there may be some posts that are missed. If you see something that violates our commitment please contact us on tenniswales@tenniswales.org.uk.

Reporting Incidents to the authorities

In some circumstances such abuse or discrimination may amount to a criminal offence and if you have been a victim or witnessed such behaviour it should also be reported to the Police. Such behaviour may also give rise to safeguarding issues and Tennis Wales reserves its position to escalate the matter and make an internal report in accordance with our Safeguarding Policy.