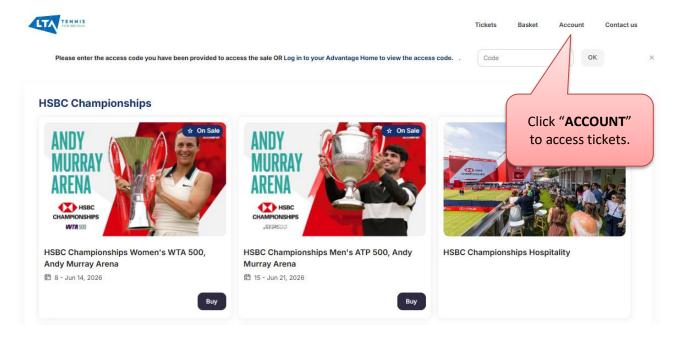


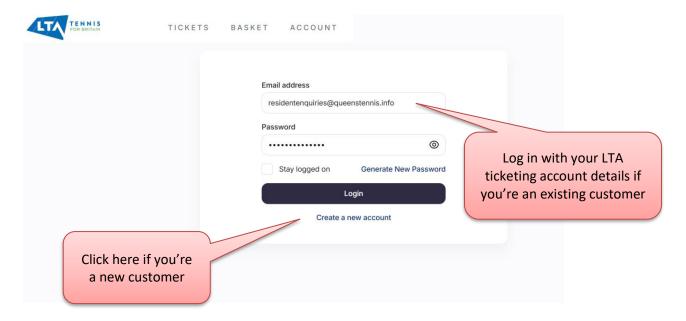
PRIORITY WINDOW TICKETING GUIDE FOR LOCAL RESIDENTS OF THE QUEEN'S CLUB

Below are instructions for eligible Queen's Club residents to purchase tickets for the 2026 HSBC Championships during the priority ticketing window, which takes place between **10:00 Tuesday 4th November** and **23:59 Monday 10th November 2025**.

1. Go to https://tickets.lta.org.uk and click ACCOUNT. You DO NOT need to enter an access code as requested.

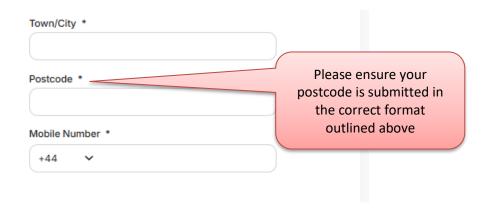


2. log in to your LTA ticketing account or click **CREATE NEW ACCOUNT** if you're a new customer.



3. New customers please fill in all the relevant account details requested. Existing customers, please jump to step 4.

Please Note: The address submitted needs within the eligible Queens Club resident's area to access the priority window. When submitting your postcode, it must be submitted in CAPITAL LETTERS and with a space between the area and district code (e.g. W14 9EQ).

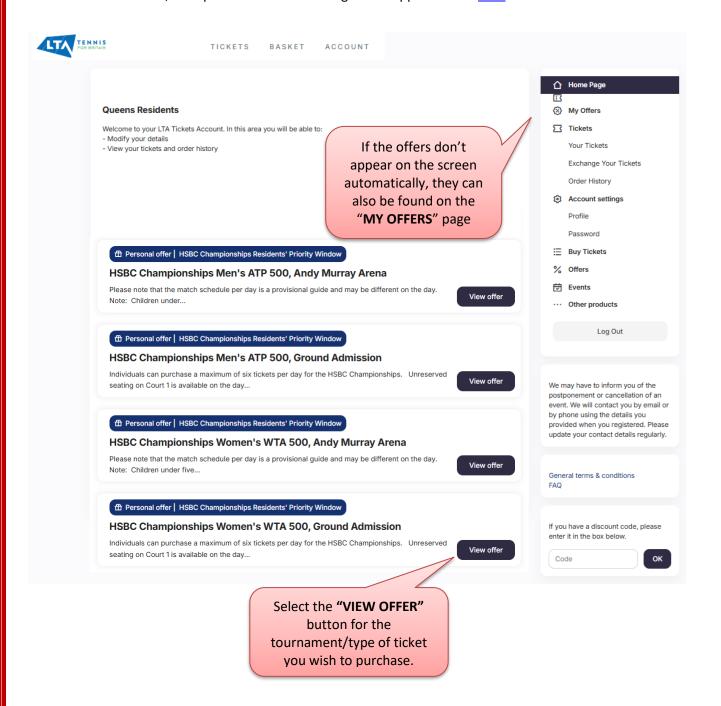


4. You should now be able to see the offers available to you, displaying the ticket type which you can purchase (Andy Murray Arena & Ground Admission).

"Why can't I see my offers?"

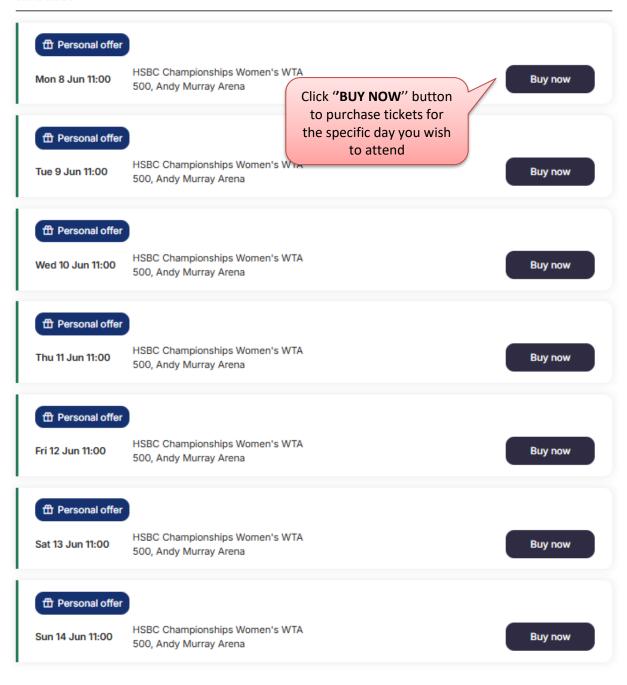
- a. If you have just created an account your offers can take up to 5 minutes to appear so, please refresh your page after 5 minutes.
- b. If you are an existing customer and you cannot see the offer, then please check your postcode has been submitted in the correct format as per step 3. This can be done through your account settings, please then wait up to 5 minutes for the system to refresh.

If these still don't work, then please contact our designated support centre here.



5. Once an event is selected, you will need to select the day you wish to purchase tickets for:

June 2026



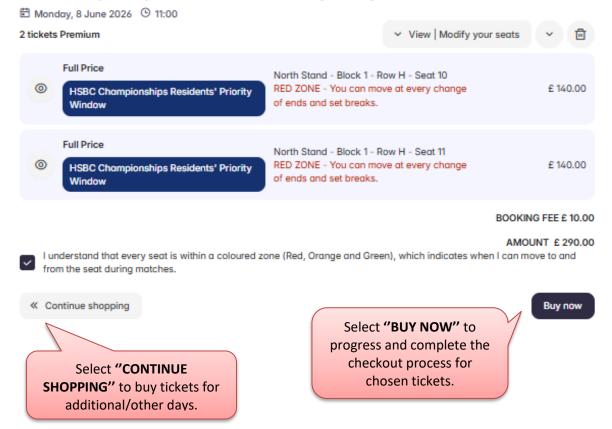
6. After the date has been selected, you will be able to choose your seats by hovering over the seating map or by clicking on "Select the Best Seat automatically" option as shown below:

Please Note: You can purchase a maximum of 6 tickets per person per day.

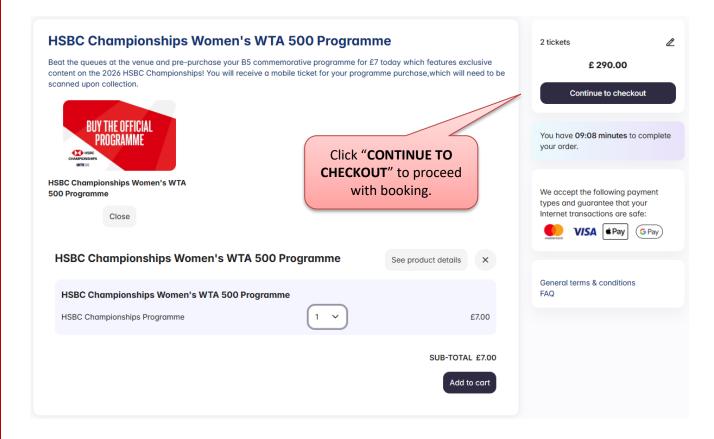


7. Once you have selected your tickets for a specific day, you will then be able to check out or continue shopping for more tickets for another day.

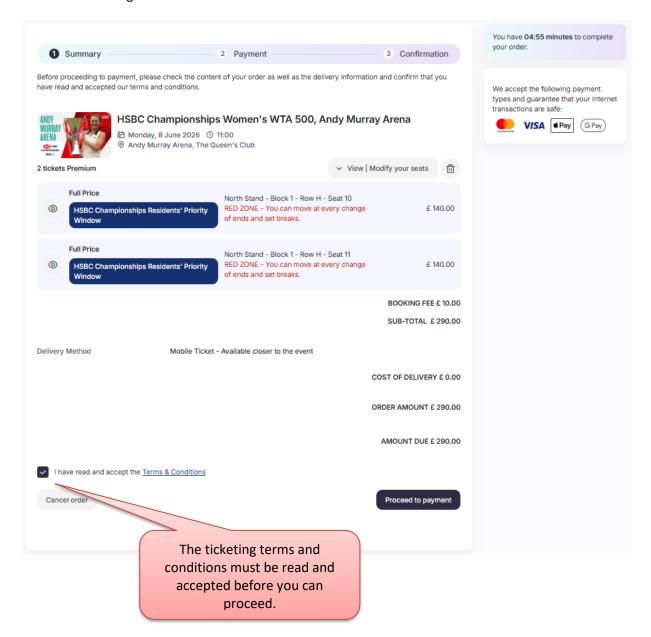
HSBC Championships Women's WTA 500, Andy Murray Arena



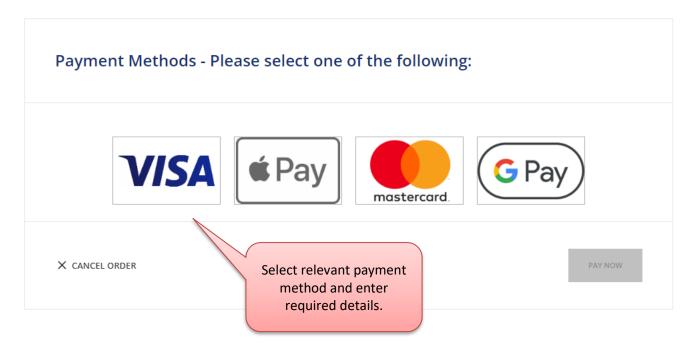
8. After clicking **BUY NOW**, the following screen will appear. Either add a programme to your basket or select the **CONTINUE TO CHECKOUT** button.



9. On the summary page, please review your order and accept the ticketing terms and conditions, before clicking **PROCEED TO PAYMENT**.



10. After clicking on **PROCESS TO PAYMENT** button, you will be navigated to the payment method selection screen which you can pay for the tickets through VISA/Mastercard debit/credit card:



11. After choosing the relevant payment method and clicking on **PAY NOW** option, the ticket purchase process is complete upon successful transaction.

If you have any challenges with accessing the priority ticketing offer, then please contact our customer support team here.