

PRIORITY WINDOW TICKETING GUIDE FOR LOCAL RESIDENTS OF THE QUEEN'S CLUB

Below are instructions for eligible Queen's Club residents to purchase tickets for the 2026 HSBC Championships during the priority ticketing window, which takes place between **10:00 Tuesday 4th November** and **23:59 Monday 10th November 2025**.

1. Go to <https://tickets.lta.org.uk> and click **ACCOUNT**. You **DO NOT** need to enter an access code as requested.



Please enter the access code you have been provided to access the sale OR Log in to your Advantage Home to view the access code.

[Tickets](#) [Basket](#) [Account](#) [Contact us](#)

Code

OK

X

HSBC Championships



HSBC Championships Women's WTA 500,
Andy Murray Arena
8 - Jun 14, 2026

Buy



HSBC Championships Men's ATP 500, Andy
Murray Arena
15 - Jun 21, 2026

Buy



HSBC Championships Hospitality

Click "**ACCOUNT**"
to access tickets.

2. log in to your LTA ticketing account or click **CREATE NEW ACCOUNT** if you're a new customer.

The screenshot shows the LTA Tennis for Britain website's login page. At the top, there is a navigation bar with 'TICKETS', 'BASKET', and 'ACCOUNT' links. The main content area contains a login form with the following elements:

- Email address:** A text input field containing 'residentenquiries@queenstennis.info'.
- Password:** A text input field with masked characters '.....' and a toggle icon.
- Stay logged on:** An unchecked checkbox.
- Generate New Password:** A link.
- Login:** A dark blue button.
- Create a new account:** A link below the login button.

Three red callout boxes provide additional instructions:

- A callout pointing to the 'Create a new account' link says: "Click here if you're a new customer".
- A callout pointing to the 'Login' button says: "Log in with your LTA ticketing account details if you're an existing customer".

3. New customers please fill in all the relevant account details requested. Existing customers, please jump to step 4.

Please Note: The address submitted needs within the eligible Queens Club resident's area to access the priority window. When submitting your postcode, it must be submitted in CAPITAL LETTERS and with a space between the area and district code (e.g. W14 9EQ).

The screenshot shows a registration form with the following fields:

- Town/City *:** A text input field.
- Postcode *:** A text input field.
- Mobile Number *:** A text input field with a dropdown menu showing '+44'.

A red callout box points to the 'Postcode' field with the text: "Please ensure your postcode is submitted in the correct format outlined above".

4. You should now be able to see the offers available to you, displaying the ticket type which you can purchase (Andy Murray Arena & Ground Admission).

“Why can’t I see my offers?”

- If you have just created an account your offers can take up to 5 minutes to appear so, please refresh your page after 5 minutes.
- If you are an existing customer and you cannot see the offer, then please check your postcode has been submitted in the correct format as per step 3. This can be done through your account settings, please then wait up to 5 minutes for the system to refresh.

If these still don’t work, then please contact our designated support centre [here](#).

The screenshot shows the LTA Tennis for Britain website. At the top, there are navigation links: TICKETS, BASKET, and ACCOUNT. The main content area is titled 'Queens Residents' and includes a welcome message and a list of actions: 'Modify your details' and 'View your tickets and order history'. Below this, there are four offer cards, each for a 'Personal offer' and 'HSBC Championships Residents' Priority Window'. The offers are: 1. HSBC Championships Men's ATP 500, Andy Murray Arena; 2. HSBC Championships Men's ATP 500, Ground Admission; 3. HSBC Championships Women's WTA 500, Andy Murray Arena; 4. HSBC Championships Women's WTA 500, Ground Admission. Each offer card includes a 'View offer' button. A red callout bubble points to the 'View offer' button for the first offer. On the right side, there is a sidebar with a 'Home Page' button and a list of links: My Offers, Tickets, Your Tickets, Exchange Your Tickets, Order History, Account settings, Profile, Password, Buy Tickets, Offers, Events, and Other products. At the bottom of the sidebar is a 'Log Out' button. Below the sidebar, there is a section for 'General terms & conditions' and 'FAQ', and a section for 'If you have a discount code, please enter it in the box below.' with a 'Code' input field and an 'OK' button.

If the offers don't appear on the screen automatically, they can also be found on the "MY OFFERS" page

Select the "VIEW OFFER" button for the tournament/type of ticket you wish to purchase.

5. Once an event is selected, you will need to select the day you wish to purchase tickets for:

June 2026

 Personal offer	Mon 8 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Tue 9 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Wed 10 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Thu 11 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Fri 12 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Sat 13 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now
 Personal offer	Sun 14 Jun 11:00	HSBC Championships Women's WTA 500, Andy Murray Arena	Buy now

Click **"BUY NOW"** button to purchase tickets for the specific day you wish to attend

6. After the date has been selected, you will be able to choose your seats by hovering over the seating map or by clicking on “Select the Best Seat automatically” option as shown below:

Please Note: You can purchase a maximum of 6 tickets per person per day.



Select your seats in the map below.
Select your seat



Select the Best Seat automatically.
Select the best seat automatically

09 Jun 2025



1 Select an area > Choose your seats

Promotion code

OK

Exact seats can be selected by choosing this option





Let your mouse hover over the seat blocks to obtain seating availability and prices.
Select a block to choose your seats.
Seats are not reserved until added to the shopping cart.



Select your seats in the map below.
Select your seat



Select the Best Seat automatically.
Select the best seat automatically

Choose this option to get the best seats allocated to you automatically, insert the quantity of tickets required and then click: “add to basket “button

Seat Category	Preference (1)	Tariff	Ticket Price	Quantity	
Premium	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 140.00	0	
Category 1	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 85.00	0	
Category 1 Restricted View	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 55.00	0	
Category 2	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 55.00	0	
Category 2 Restricted View	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 45.00	0	
Category 3	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 45.00	0	
Category 3 Restricted View	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 20.00	0	
Category 4	Automatic	Full Price HSBC Championships Residents' Priority Window	£ 20.00	0	
Ease of Access	Automatic	Ease of Access Seat HSBC Championships Residents' Priority Window	£ 20.00	0	
		Essential Companion HSBC Championships Residents' Priority Window	£ 0.00	0	
Wheelchair	Automatic	Choose at least 1 item at tariff "Ease of Access Seat" in order to benefit from this "Essential Companion" tariff. Wheelchair HSBC Championships Residents' Priority Window	£ 20.00	0	
		Essential Companion HSBC Championships Residents' Priority Window	£ 0.00	0	
		Choose at least 1 item at tariff "Wheelchair" in order to benefit from this "Essential Companion" tariff.			
TOTAL			£ 0.00	Add to basket	

7. Once you have selected your tickets for a specific day, you will then be able to check out or continue shopping for more tickets for another day.

HSBC Championships Women's WTA 500, Andy Murray Arena

Monday, 8 June 2026 11:00

2 tickets Premium

View | Modify your seats

Full Price	North Stand - Block 1 - Row H - Seat 10	£ 140.00
HSBC Championships Residents' Priority Window	RED ZONE - You can move at every change of ends and set breaks.	
Full Price	North Stand - Block 1 - Row H - Seat 11	£ 140.00
HSBC Championships Residents' Priority Window	RED ZONE - You can move at every change of ends and set breaks.	

BOOKING FEE £ 10.00

AMOUNT £ 290.00

☒ I understand that every seat is within a coloured zone (Red, Orange and Green), which indicates when I can move to and from the seat during matches.

Continue shopping

Buy now

Select "**CONTINUE SHOPPING**" to buy tickets for additional/other days.

Select "**BUY NOW**" to progress and complete the checkout process for chosen tickets.

8. After clicking **BUY NOW**, the following screen will appear. Either add a programme to your basket or select the **CONTINUE TO CHECKOUT** button.

HSBC Championships Women's WTA 500 Programme

Beat the queues at the venue and pre-purchase your B5 commemorative programme for £7 today which features exclusive content on the 2026 HSBC Championships! You will receive a mobile ticket for your programme purchase, which will need to be scanned upon collection.



HSBC Championships Women's WTA 500 Programme

Close

HSBC Championships Women's WTA 500 Programme

See product details

HSBC Championships Women's WTA 500 Programme

HSBC Championships Programme

1

£7.00

SUB-TOTAL £7.00

Add to cart

2 tickets

£ 290.00

Continue to checkout

You have 09:08 minutes to complete your order.

We accept the following payment types and guarantee that your Internet transactions are safe:

   

General terms & conditions
FAQ

9. On the summary page, please review your order and accept the ticketing terms and conditions, before clicking **PROCEED TO PAYMENT**.

1 Summary

2 Payment

3 Confirmation

Before proceeding to payment, please check the content of your order as well as the delivery information and confirm that you have read and accepted our terms and conditions.



HSBC Championships Women's WTA 500, Andy Murray Arena

Monday, 8 June 2026

11:00

Andy Murray Arena, The Queen's Club

2 tickets Premium

View | Modify your seats

Full Price	North Stand - Block 1 - Row H - Seat 10	£ 140.00
HSBC Championships Residents' Priority Window	RED ZONE - You can move at every change of ends and set breaks.	
Full Price	North Stand - Block 1 - Row H - Seat 11	£ 140.00
HSBC Championships Residents' Priority Window	RED ZONE - You can move at every change of ends and set breaks.	

BOOKING FEE £ 10.00

SUB-TOTAL £ 290.00

Delivery Method

Mobile Ticket - Available closer to the event

COST OF DELIVERY £ 0.00

ORDER AMOUNT £ 290.00

AMOUNT DUE £ 290.00

☒ I have read and accept the [Terms & Conditions](#)

Cancel order

Proceed to payment

You have 04:55 minutes to complete your order.

We accept the following payment types and guarantee that your Internet transactions are safe:









The ticketing terms and conditions must be read and accepted before you can proceed.

10. After clicking on **PROCESS TO PAYMENT** button, you will be navigated to the payment method selection screen which you can pay for the tickets through VISA/Mastercard debit/credit card:

Payment Methods - Please select one of the following:



✕ CANCEL ORDERPAY NOW

Select relevant payment method and enter required details.

11. After choosing the relevant payment method and clicking on **PAY NOW** option, the ticket purchase process is complete upon successful transaction.

If you have any challenges with accessing the priority ticketing offer, then please contact our customer support team [here](#).