



HSBC

CHAMPIONSHIPS

2026 Residents' Forum

AGENDA

1. Welcome
2. Tournament Overview
3. Feedback
4. Build & Break
5. Tournament Period
6. Ticket Information
7. Contacts & Communication
8. Questions & AOB



TOURNAMENT OVERVIEW

KEY INFORMATION

- Saturday 6th – Sunday 21st June 2026
- Both WTA (Women's) and ATP (Men's) tournaments taking place
- Centre Court Activation alongside Qualifying on Sunday 7th June
- Wheelchair exhibition tournament on ATP finals weekend
- WTA Confirmed players - Amanda Anisimova (No. 6), Jess Pegula (No. 5), Emma Raducanu (No. 23) and Iva Jovic (No 17 - youngest player inside the top 20 at 18 years old)
- ATP player confirmation for 2026: Jack Draper (No.26) & Carlos Alcaraz (No. 1)
- Currently 60k tickets sold for ATP (sold out), and 48k tickets sold for WTA

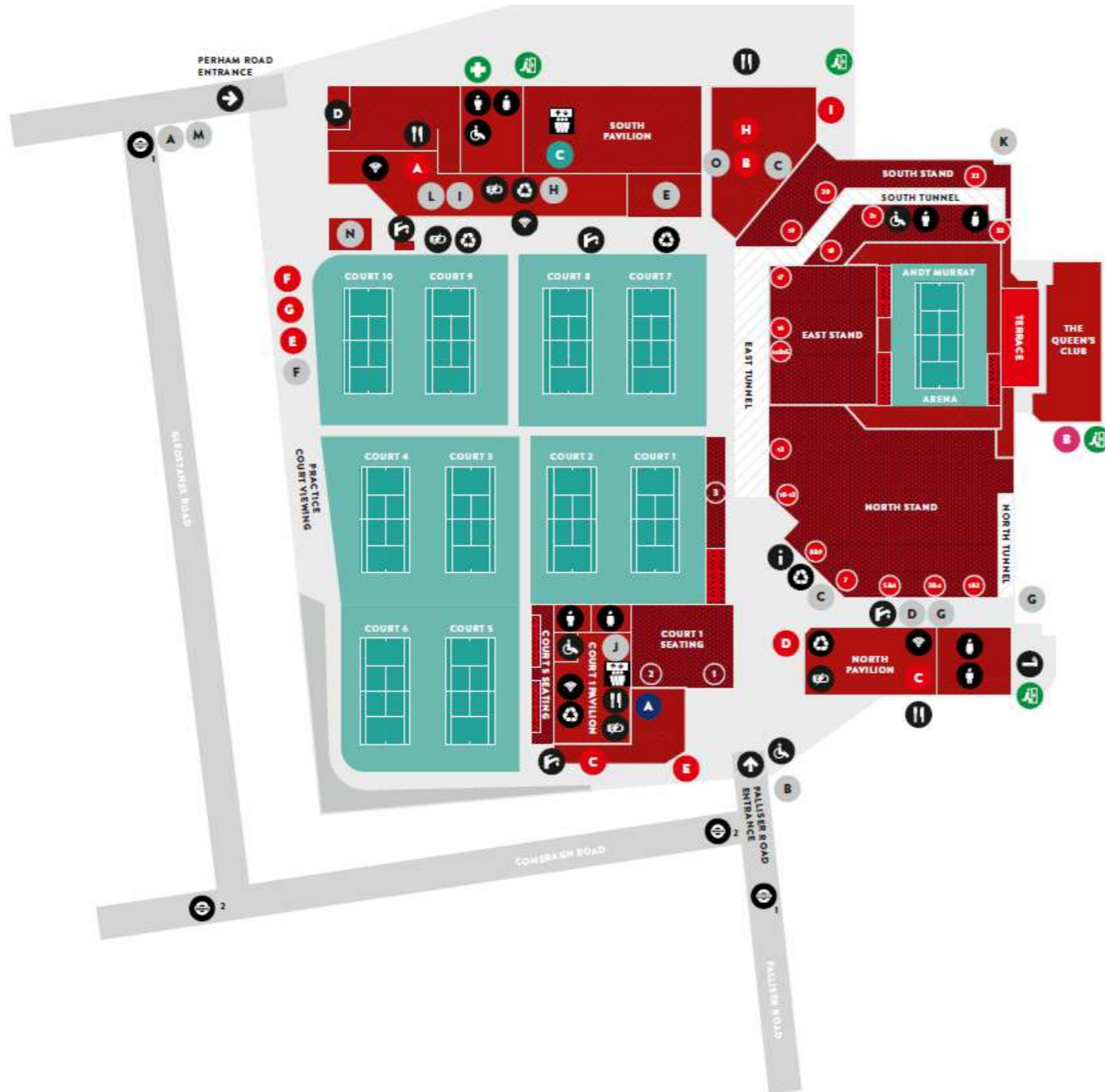
TOURNAMENT OVERVIEW

KEY DATES

	Dates
Build Period	Friday 24 th April – Friday 5 th June
WTA Qualifying Weekend	Saturday 6 th June – Sunday 7 th June
WTA Main Draw	Monday 8 th June – Saturday 13 th June
WTA Finals Day	Sunday 14 th June
ATP Main Draw	Monday 15 th June – Saturday 20 th June
ATP Finals Day	Sunday 21 st June
Break Period	Monday 22 nd June – Sunday 12 th July

Gates Opening Timings – dependent on numbers of matches on Centre Court per day, gates opening will be either 10am or 11am.

GENERAL PUBLIC MAP



FACILITIES

- TERRACE
- SEATING
- SPECTATOR ACCESSIBLE SEATING
- PAVILIONS
- TUNNELS
- NO UNAUTHORISED ACCESS
- + FIRST AID
- COURTS
- i INFORMATION POINT, LOST AND FOUND & WHEELCHAIR STORAGE
- ♀ FEMALE TOILETS
- ♂ MALE TOILETS
- ♿ ACCESSIBLE TOILET
- ♻️ BRITA HYDRATION STATION
- 📶 WIFI
- 🛖 LIFT
- ♻️ RECYCLING STATION
- 🔌 PHONE CHARGING
- 🚭 DESIGNATED SMOKING AREA
- 🍷 FOOD AND DRINK

FOOD & DRINK

- A SOUTH PAVILION FOOD MARKET
- B THE COURTYARD
- C THE DELICATESSEN
- D NYETIMBER GARDEN
- E COFFEE
- F ICE CREAM
- G CRÊPES
- H JOURNEY'S END BAR
- I SCHWEPES BAR

- A TICKET SUPPORT
- B QC MEMBERS
- C VIDEO SCREEN
- D CUSHION HIRE
- E SOUTH PAVILION SHOP
- F TICKET RESALE
- G THE QUEEN'S CLUB SHOP
- H SCORES & DRAWS
- I FAN VILLAGE
- J QUIET ROOM
- K MEMBERS' ENCLOSURE
- L HSBC LAWN
- M ACCREDITATION OFFICE
- N HSBC PREMIER LOUNGE
- O FAGE YOGHURT STATION

HOSPITALITY

- A THE VIEW (COURT 1 PAVILION FIRST FLOOR)
- B THE CLUBHOUSE (THE REAL TENNIS MUSEUM & DEDANS AND THE PRESIDENT'S ROOM)
- C HOSPITALITY RECEPTION (GROUND FLOOR)
- D PARTNER SUITES RECEPTION

TRANSPORT

- 1 TO BARONS COURT UNDERGROUND STATION
- 2 TO WEST KENSINGTON UNDERGROUND STATION
- ♿ EMERGENCY EXIT



RESIDENTS' FEEDBACK

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POST EVENT SURVEY

Survey distributed after 2025 tournament. Key finding as follows:

- 78% of respondents felt quite or very well informed about the tournament.
 - 79% received at least 1 of the letters.
 - Most respondents want to receive information via email (75%), but still a place for letters (50%).
- Noise & traffic problems were the most frequently mentioned topics.
 - Noise was in relation to the build, HVM installation, crowds, & stewarding.
- Ticket Options for Residents
 - In 2025, 747 tickets bought through the priority window, 895 entries into the ballot & 8,945 tickets distributed as part of the evening ground admission offer.

RESIDENTS' FEEDBACK

YOU SAID, WE DID

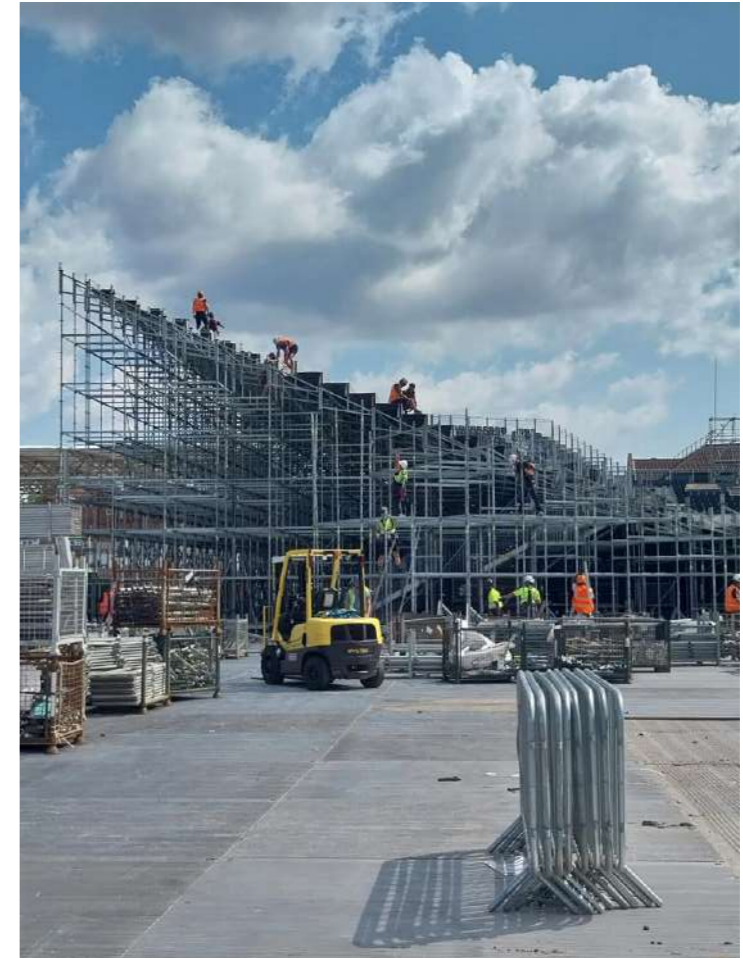
- Post event survey distributed
- Email communications started
- Staging Area for Lorries during the build/break
- e-bike parking plan with allocated parking areas
- Successful ticket ballot in 2025 – further enhancements for 2026
- Improved Evening Ground Admission ticket access and entry process
- New site wide PA system and noise consultant's input
- Traffic management and HVM review

BUILD & BREAK

BUILD & BREAK PLANS

Build Period – Friday 24th April – Friday 5th June

Break Period – Sunday 21st June – Sunday 12th July



BUILD & BREAK PLANS

WORKING HOURS

Monday to Friday: 08:00 to 19:00 (20:00 from 11 May)

Saturday: 08:00 to 16:00

Sunday: 31st May only, 08:00 to 16:00

Bank Holidays: 25th May only, 08:00 to 16:00

Sunday 21st June: 22:00 breakdown finish

- Regular meetings with all contractors, LBH&F Council & Queens Club
- Build & Break schedules developed and associated traffic management plans
- Site team and Health & Safety Team awareness of resident proximity
- Daily site meetings with contractors

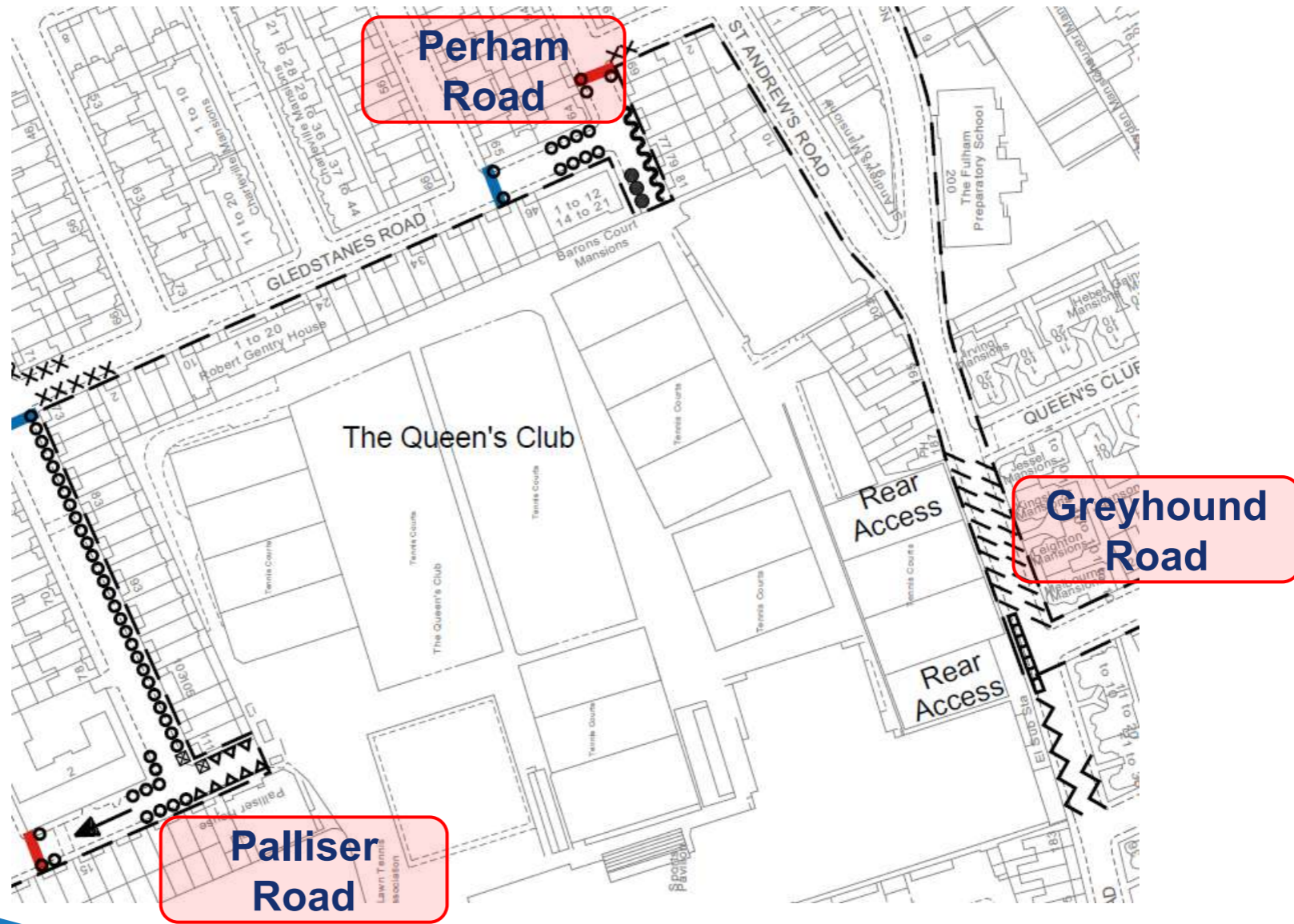
BUILD & BREAK PLANS

NOISE MANAGEMENT

- Work hard to keep noise to a minimum wherever possible
- Contractor Briefings and daily meetings
- Strict Adherence to Working Hours
- Positioning of skips and generators
- White Noise Reverser Alarms on plant vehicles
- Specific routes into site
- Contact telephone number for a member of the Site Management team during build and break periods

BUILD & BREAK PLANS

DELIVERIES



TOURNAMENT PERIOD

TOURNAMENT PERIOD

ENSURING MINIMUM DISRUPTION

- Enforce traffic and crowd management plans
- Queue management of spectators to minimise impact on resident access
- Saturday 13th June – TfL Engineering works

NOISE MANAGEMENT

- Quieter, low-emission generators
- Waste management policies
- No music played through PA system before 10:00am
- Noise Management specialists engaged to monitor noise levels

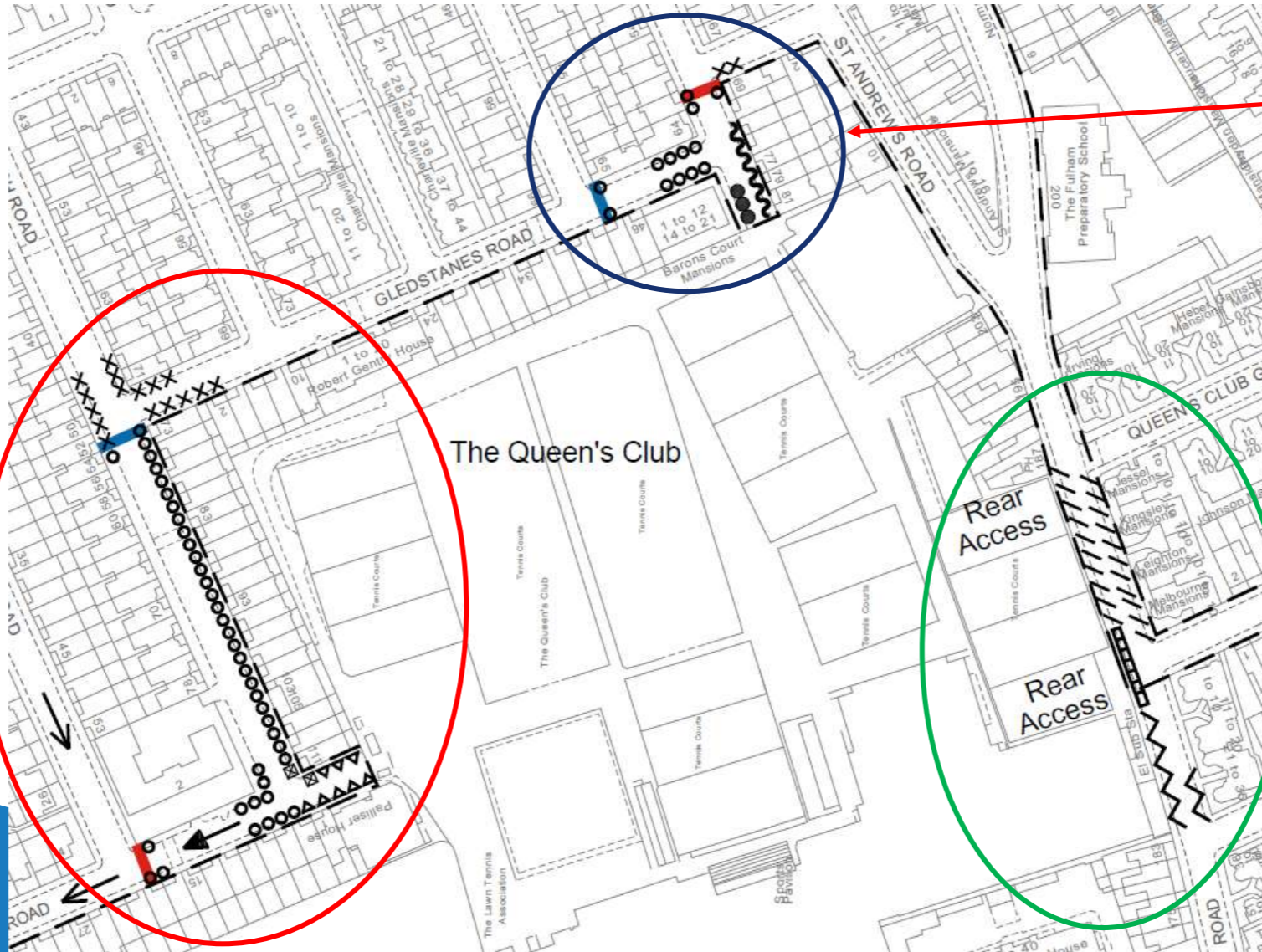
TOURNAMENT PERIOD

TRAFFIC MANAGEMENT

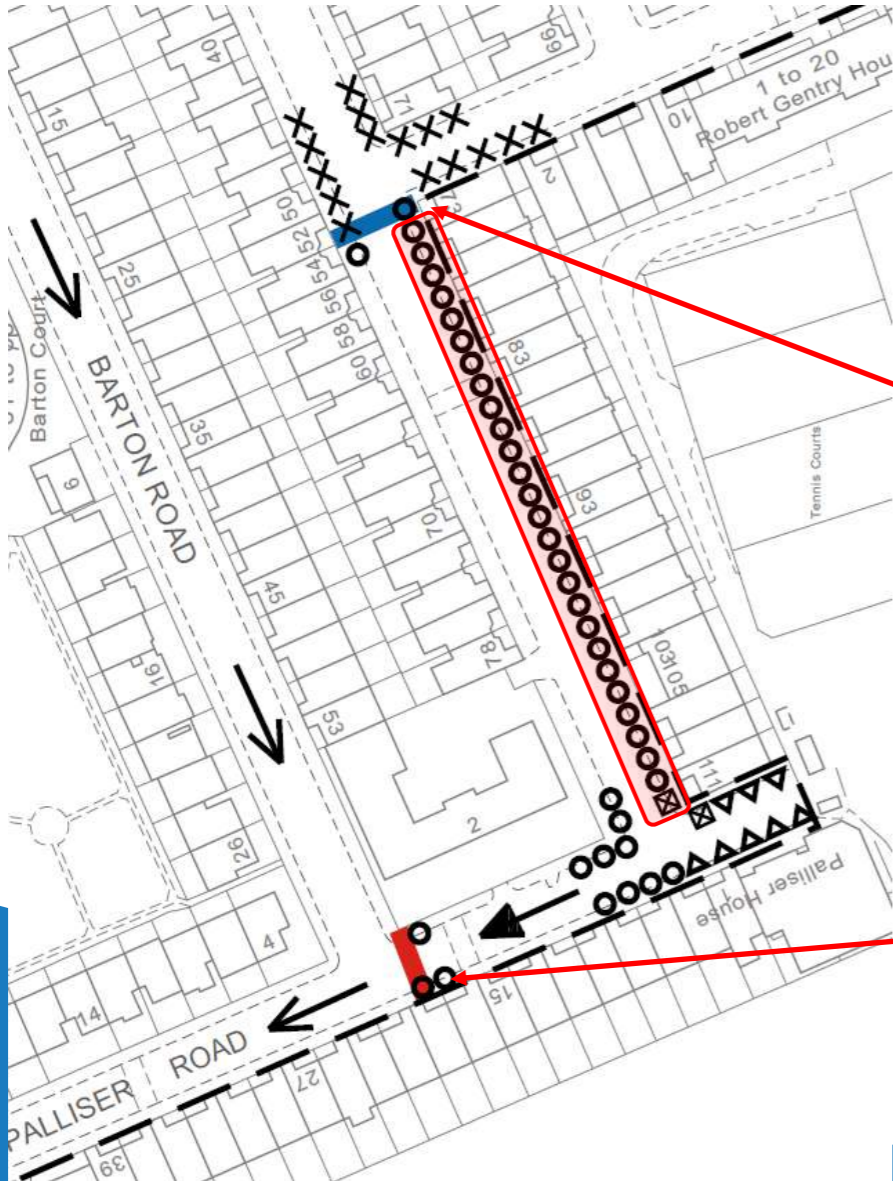
PALLISER ROAD

PERHAM ROAD

GREYHOUND ROAD



PALLISER ROAD



Parking suspensions to facilitate:

- Vehicle drop-offs
- Safe Spectator Entry
- HVM Measures

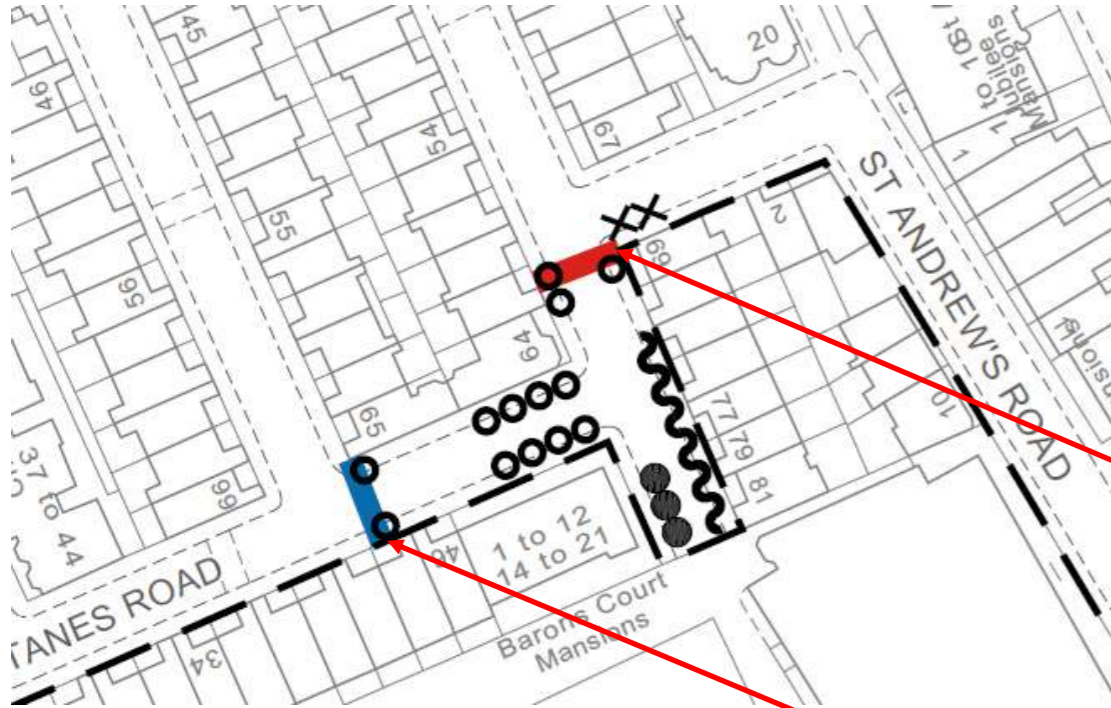
HVM - Comeragh Road

- Access for authorised vehicles (police permission require)

HVM - Palliser Road

- No vehicle access at any time, except emergency vehicles

PERHAM ROAD



Parking suspensions to facilitate:

- Vehicle drop-offs
- Safe Spectator Entry
- HVM Measures

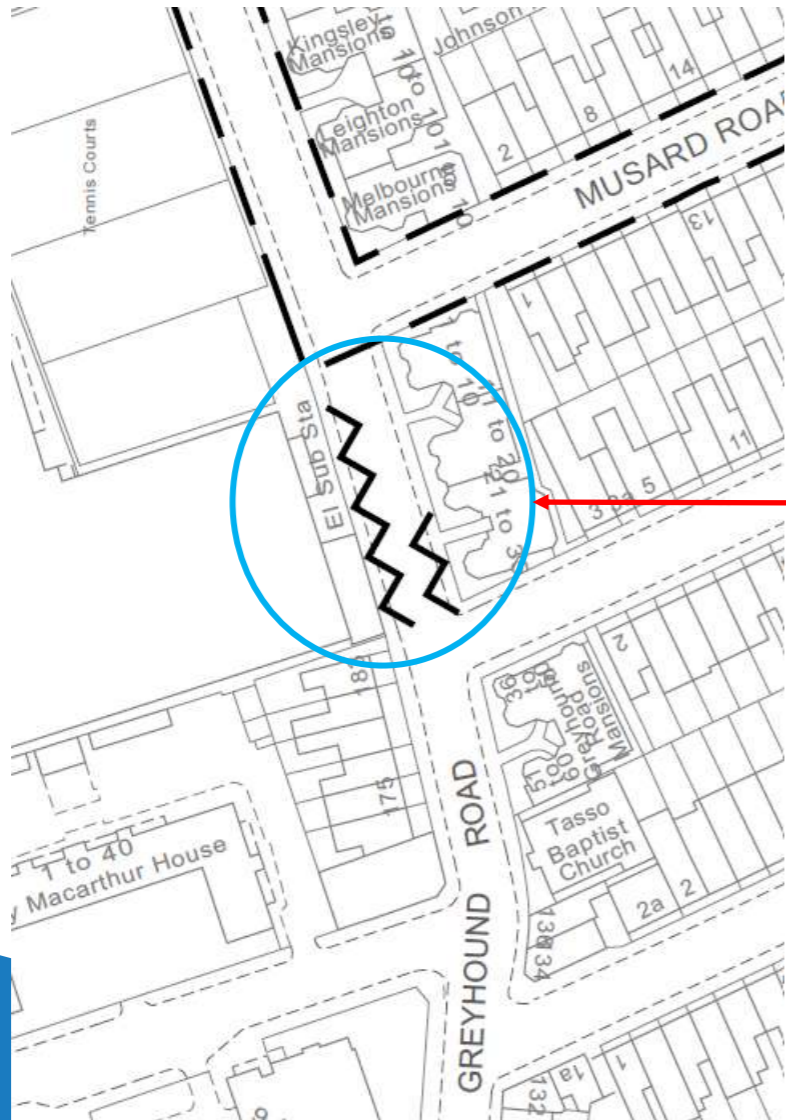
Perham Road

- No vehicle access at any time, except emergency vehicles

Gledstanes Road

- Access for authorised vehicles

GREYHOUND ROAD



Parking suspensions to facilitate

- Short-Term waiting bays for official tournament fleet
- Maintain Traffic Flow

OTHER CONSIDERATIONS

LITTER

- Working with LBH&F on cleaning external to the venue
- Cleaning company deployed for internal cleaning
- Recycling Policy

RAIN DELAYS

- Spectators may leave later in the evening
- Managed by stewards
- Contingency day for ATP Final on Monday 22 June in case of bad weather

TICKET INFORMATION

TICKET OFFERS - OPEN

EVENING GROUND ADMISSION

- For resident + one guest from 16:30 – tickets are non-transferable
- Mon-Fri across both WTA & ATP tournaments.
- The charity resale will open at 16:30 daily and will be cashless

COMPLIMENTARY BALLOT

- Exclusive offer to access centre court and full day ground admission tickets
- Ballot closes Tuesday 7 April
- All entrants to be communicated with by early May



CONTACTS & COMMUNICATION

COMMUNICATIONS

- Dedicated resident webpage (www.lta.org.uk/residents-information/)
- Dedicated residents email address '**residentenquiries@queenstennis.info**'
- Opportunity for residents to get information by e-mail

FUTURE LETTERS TO RESIDENTS

- April: Traffic Management and Final Tournament Information
- July/August: Post Event Survey

KEY CONTACTS

LTA TOURNAMENT EVENT TEAM

Webpage: <https://www.lta.org.uk/hsbc-championships/>
Email: **residentenquiries@queenstennis.info**
Webpage: www.lta.org.uk/residents-information/

HAMMERSMITH & FULHAM COUNCIL

Webpage: www.lbhf.gov.uk
Traffic & Highways Team: londonpermitscheme@lbhf.gov.uk
Parking Services: 0207 371 5678
Environmental Protection: 0208 753 1081
Out of Hours: 0208 748 8588



QUESTIONS



RESIDENTS' FORUM

2026 HSBC CHAMPIONSHIPS

THANK YOU



