



TENNIS
FOR BRITAIN

RESIDENTS' FORUM

2024 CINCH CHAMPIONSHIPS



AGENDA

1. Welcome
2. Tournament Overview
3. Build & Break Plans
4. Tournament Period
5. Ticket Information
6. Contacts & Communication
7. Questions & AOB

cinch
CHAMPIONSHIPS

Welcome to the
Court 1 Pavilion

Courts 2-10
South Pavilion

Hospitality Reception
Café
Merchandise
Quiet Room
Via Practice Court Viewing



Way Out
(Perham Road)

cinch
CHAMPIONSHIPS

THE
TENNIS
@ CO
PAVIL
&
EDEN
BA

cinco
CHAMPIONSHIPS

2. TOURNAMENT OVERVIEW

- Singles, doubles & disability tennis
- Confirmed – Alcaraz, Tiafoe, de Minaur, Rune
- ATP 500 Tournament of the Year 2023
- Qualifying weekend changes



TOURNAMENT OVERVIEW

KEY DATES / TIMES

Build	Thursday 2 nd May – Friday 14 th June
Qualifying	Saturday 15 th June – Sunday 16 th June
Tournament Dates	Monday 17 th June – Sunday 23 rd June (24 th June held for rain delay)
Break	Monday 24 th June – Friday 12 th July
<u>Gates Open</u>	
Saturday Qualifying	10am - TBC
Sunday Qualifying	11am - TBC
Monday to Friday	10:30am
Saturday and Sunday	11am

TOURNAMENT OVERVIEW

GROUND MAP



3. BUILD & BREAK PLANS

BUILD & BREAK PLANS

Build Period – Thurs 2 May – Fri 14 June

Break period – Sun 23 June – Fri 12 July



BUILD & BREAK PLANS

WORKING HOURS

Monday to Friday: 08.00 to 18.00 (proposed to 19:00)

Saturday: 08.00 to 13:00 (proposed to 16:00)

Sunday: no works

Bank Holidays: 27/5 (proposed 09:00-16:00)

Sunday 23rd June – 22.00 breakdown finish

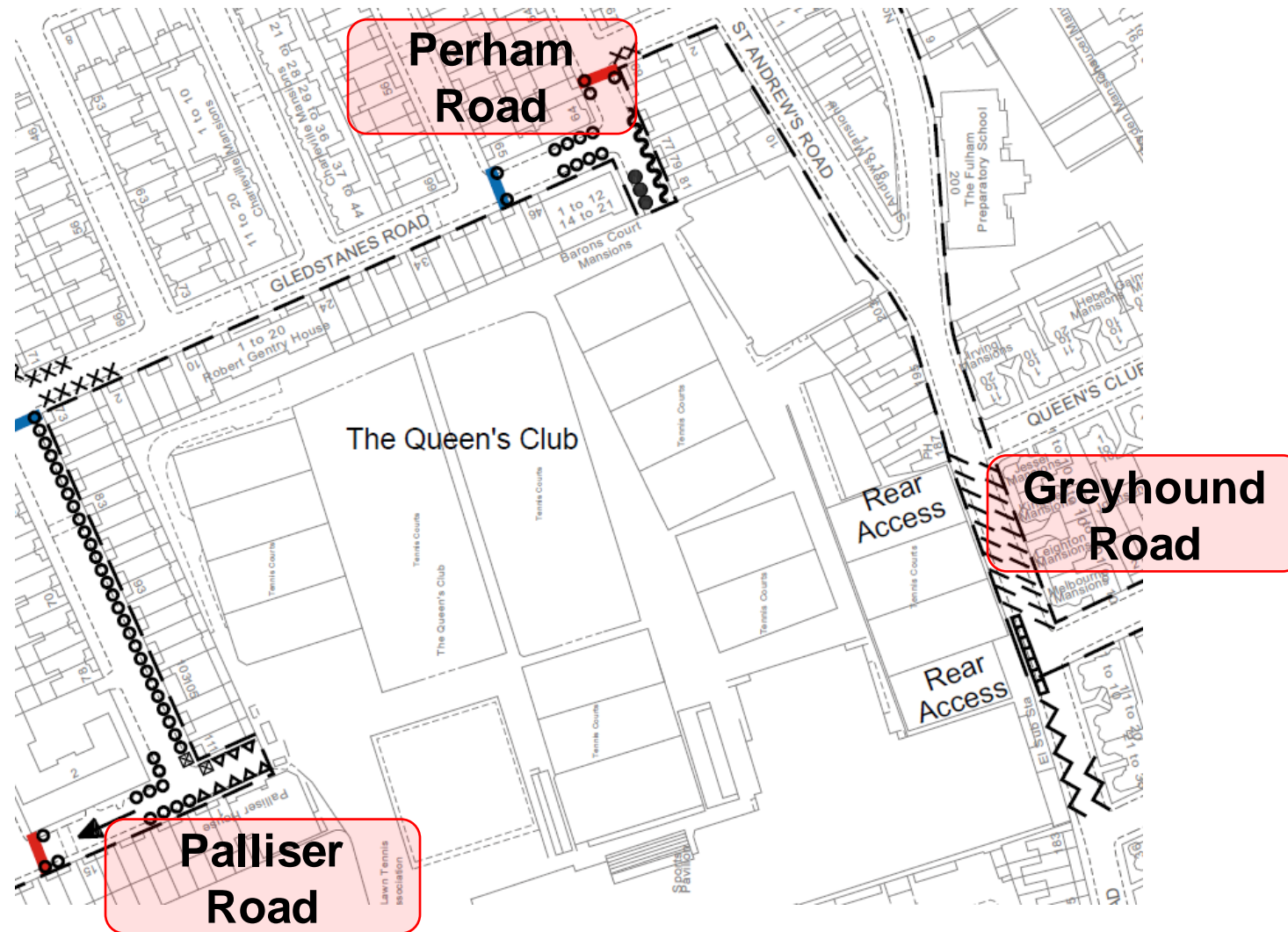
- **Year-long planning process which requires regular meetings with all contractors, council & Club on a regular basis**
- **Detailed schedules and traffic management plans**
- **Working with our site management and H&S teams**
- **Mindful of Queen's Club members and residents**
- **Daily site meetings with contractors**

NOISE MANAGEMENT

- Work hard to keep noise to a minimum wherever possible
- Contractor Briefings
- Strict Adherence to Working Hours
- Positioning of skips and generators
- White Noise Reverser Alarms
- Traffic management in place to assist with vehicle movement
- Specific routes into site
- Contact telephone number for a member of the Site Management team during build and break periods.

MANAGING DELIVERIES

- Deliveries pre-arranged via online booking system to help manage the traffic



DELIVERY POLICIES

- Making full use of all 3 entrances

GREYHOUND ROAD

- Smaller vehicles can only deliver after 9am
- Encouraging deliveries between 10am and 2pm

PALLISER ROAD

- Majority arrive between 5-6am to reduce disruption
- Specialist traffic management company to escort vehicles
- Congestion and noise is minimised

PERHAM ROAD

- Access for fixed wheelbase vehicles only

4. TOURNAMENT PERIOD

TOURNAMENT MANAGEMENT

ENSURING MINIMUM DISRUPTION

- **Implement best practices and safety policies**
- **Enforce traffic management plans**
- **Queue management of spectators to minimise impact on resident access**
- **Monitor noise levels**

REGULAR MONITORING

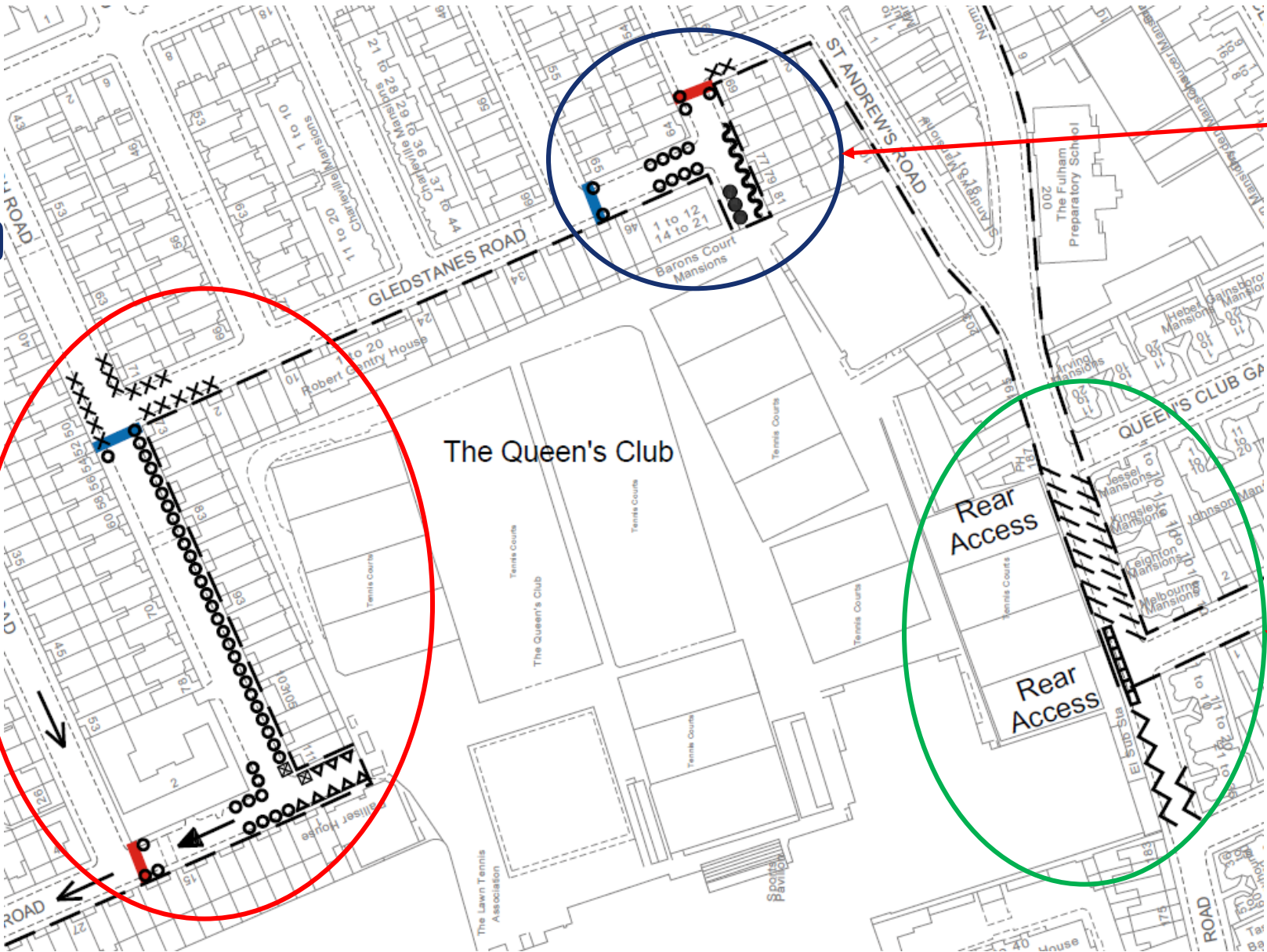
- **Quieter, low-emission generators**
- **Waste Management Policies**
- **No music played through PA system before 10.30am**

TRAFFIC MANAGEMENT

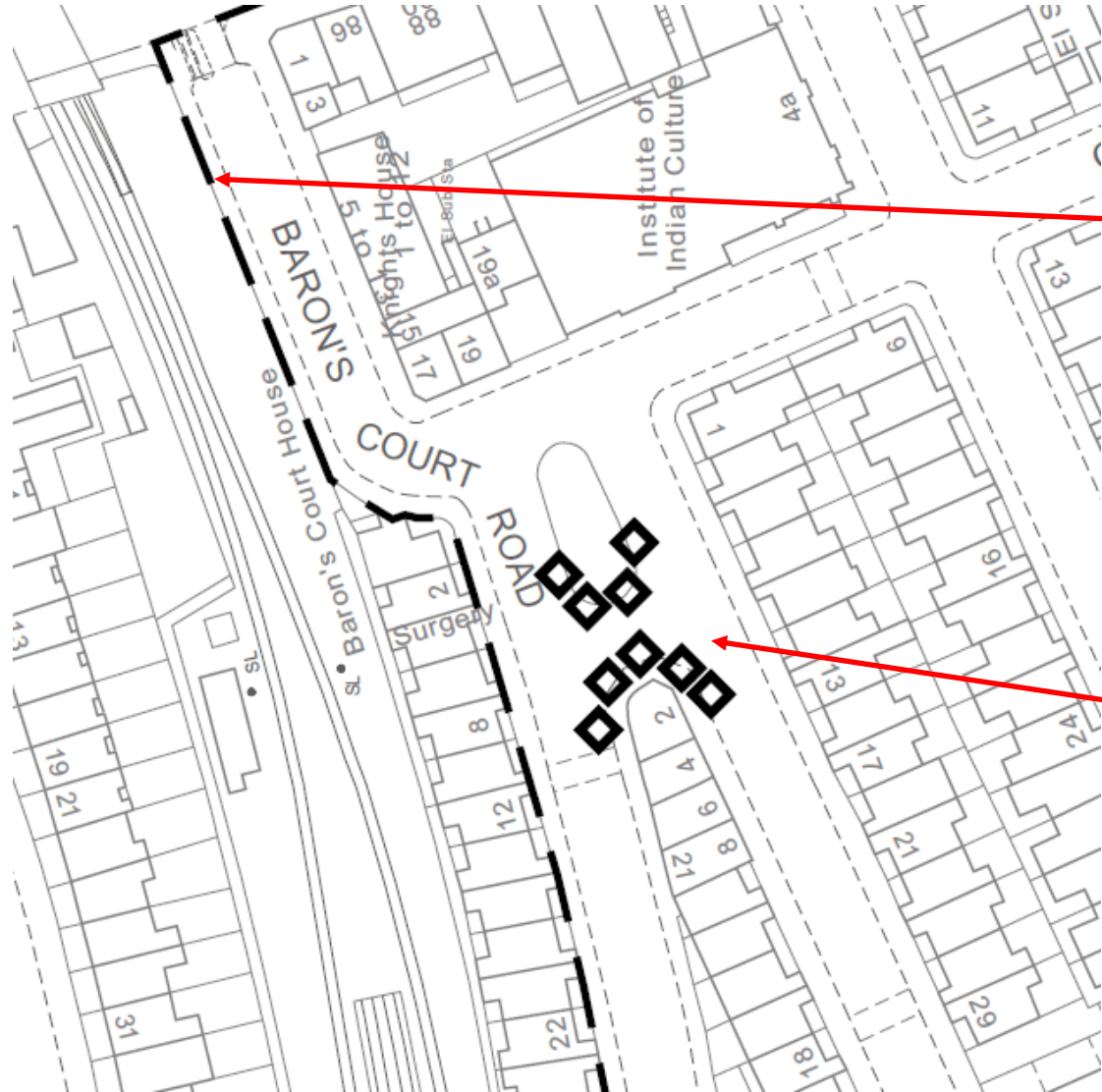
PALLISER ROAD

PERHAM ROAD

GREYHOUND ROAD



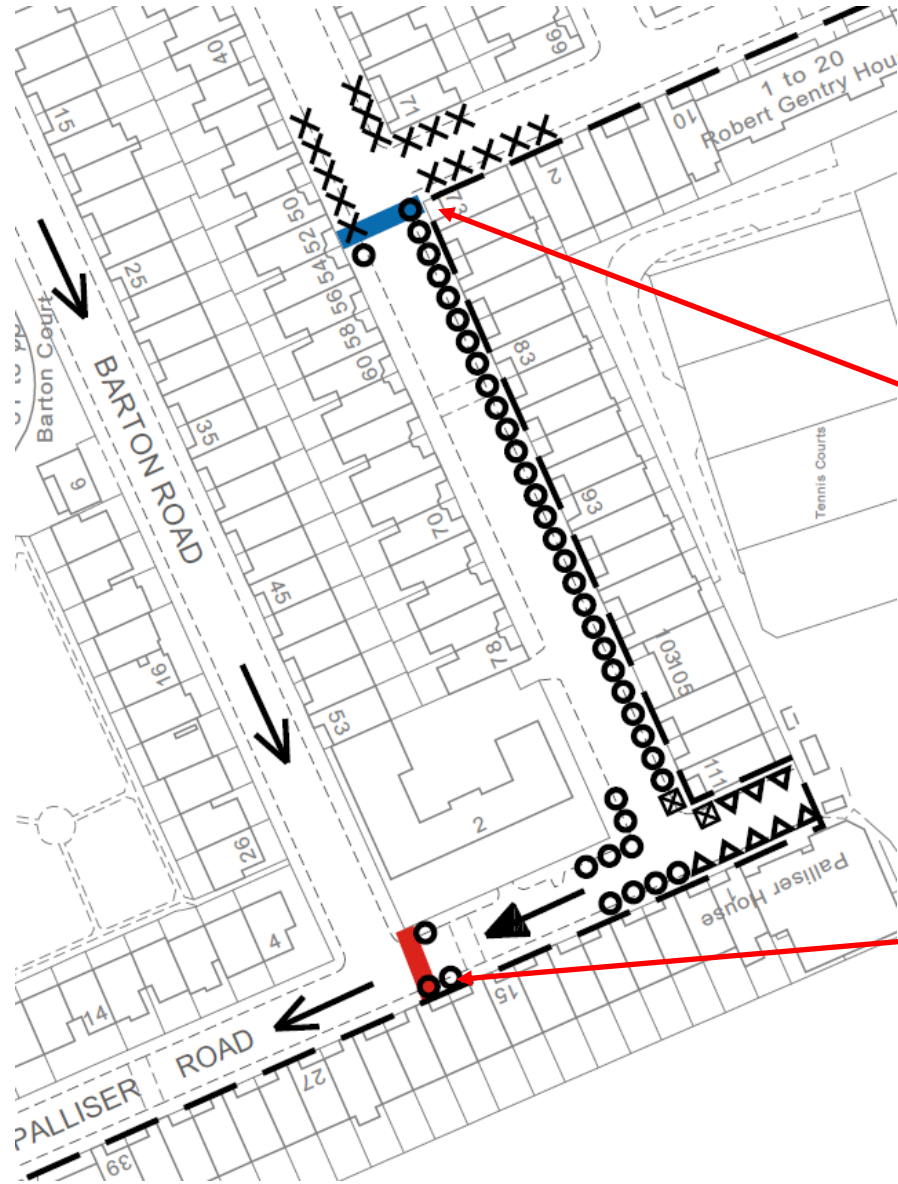
TRAFFIC MANAGEMENT



Extended Parking Hours (9am – 7pm) within sections of Zones D and H

Safe turning circles for longer vehicles

PALLISER ROAD



Managed HVM closure between 9am and 10pm for safety and security purposes

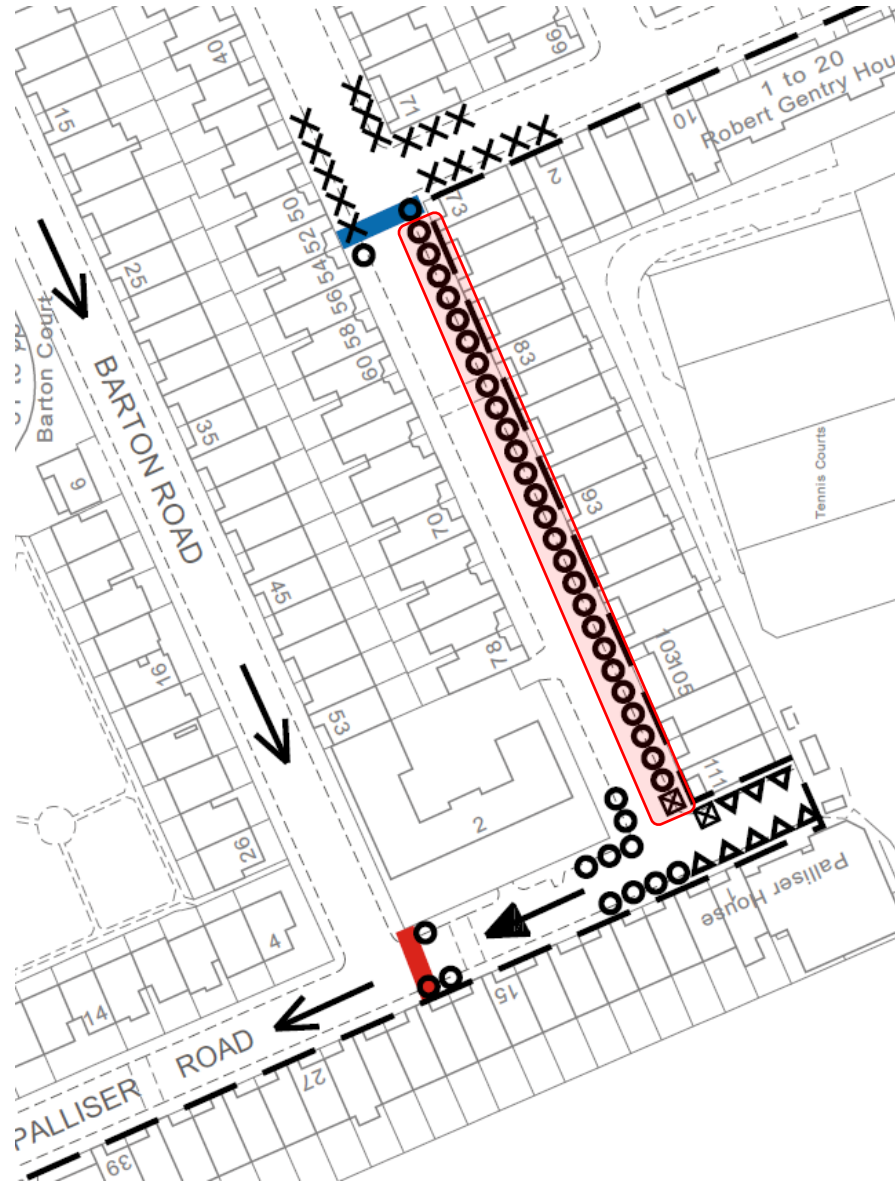
Comeragh Road

- Access for authorised vehicles (police permission require)

Palliser Road

- No vehicle access at any time, except emergency vehicles

PALLISER ROAD - QUEUING



Parking suspensions to facilitate:

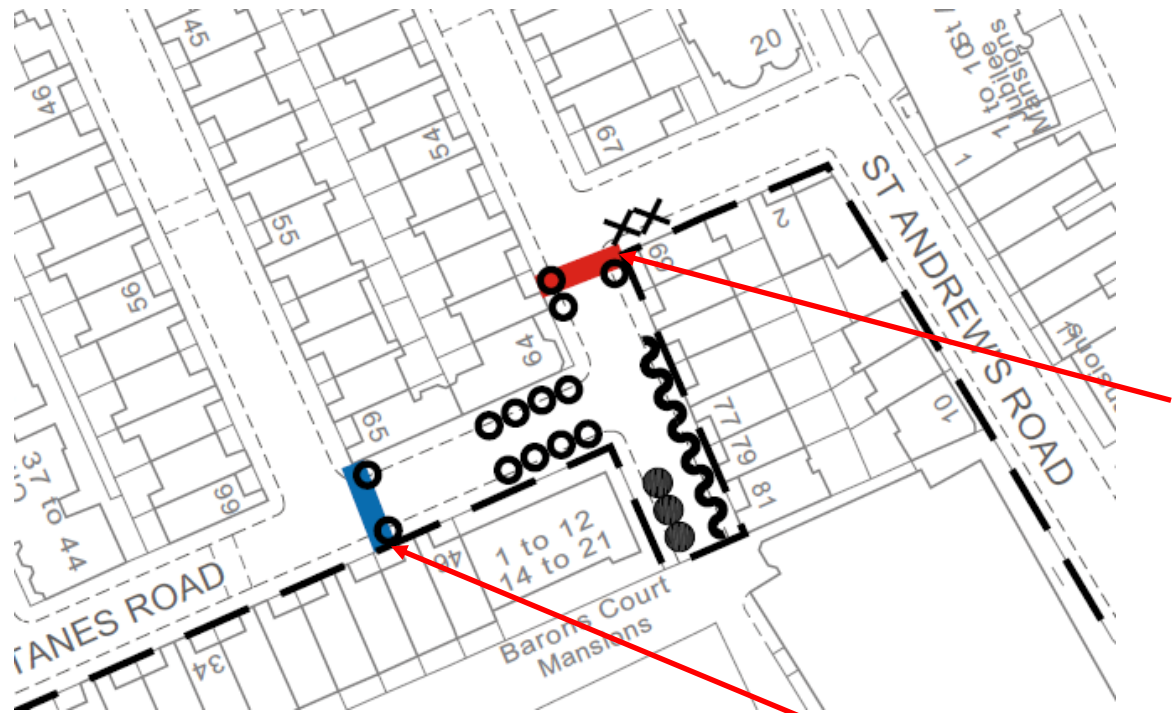
- **Vehicle drop-offs**
- **Safe Spectator Entry**
- **HVM Measures**

Digital Tickets

Faster Moving Queues

PERHAM ROAD

Managed HVM closure between 9am and 10pm for safety and security purposes



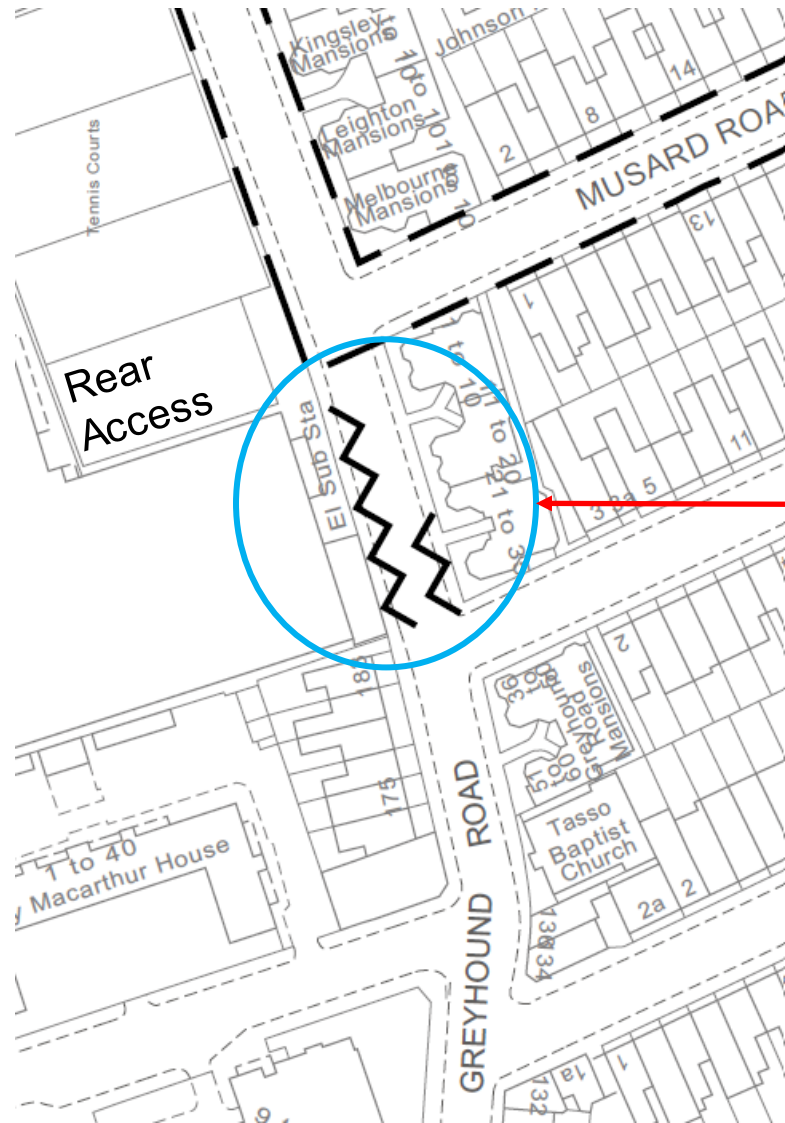
Perham Road

- No vehicle access at any time, except emergency vehicles

Gledstanes Road

- Access for authorised vehicles (police permission required)

GREYHOUND ROAD



Parking suspensions to facilitate

- **Short-Term waiting bays for official tournament fleet**
- **Maintain Traffic Flow**

OTHER CONSIDERATIONS

LITTER

- Working with LBH&F
- Cleaning companies employed
- Recycling Policy

RAIN DELAYS

- Spectators may leave later in the evening
- Managed by stewards
- With the British weather, always need to plan for the Final on Monday 24 June

5. TICKET INFORMATION

TICKET OFFERS

20 – 25 FEBRUARY

- Online advance purchase window

2 MAY TO 16 JUNE: REGISTRATION PERIOD FOR EVENING GROUND PASSES

- For one resident + one guest
- Allowing Monday 17th – Friday 21st June access: free evening admission to the tournament

CHARITY RESALE

- The charity resale will open at 5pm (at the latest) daily and will be cashless

QUALIFYING - TBC

6. CONTACTS & COMMUNICATION

COMMUNICATION INFORMATION

- Dedicated resident webpage (www.lta.org.uk/residents-information/)
- Dedicated residents email address
'residentenquiries@queenstennis.info'

Letters to Residents

- End March/beginning of April: Traffic Management Information
- Mid-April: Final Information

KEY CONTACTS

LTA TOURNAMENT EVENT TEAM

Webpage: www.cinchchampionships.com

EVENT TEAM DEDICATED RESIDENT CHANNELS

Email: residentenquiries@queenstennis.info

Webpage: www.lta.org.uk/residents-information/

HAMMERSMITH & FULHAM COUNCIL

Webpage: www.lbhf.gov.uk

Traffic & Highways Team: londonpermitscheme@lbhf.gov.uk

Parking Services: 0207 371 5678

Environmental Protection: 0208 753 1081

Out of Hours: 0208 748 8588

6. QUESTIONS & AOB



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THANK YOU

