2022 cinch Championships Residents' Forum



30 March 2022





Agenda









- 1. Tournament Overview
- 2. Build & Break Periods
- 3. Tournament Period
- 4. Contacts & Communication
- 5. Ticket Information
- 6. Opportunity for Questions





TOURNAMENT OVERVIEW

Overview



- Back to 100% capacity
- Singles, Doubles & WheelchairCompetition
- Confirmed Berrettini, Casper Rudd
- All structures at 2019 sizes
- Qualifying no public access
- Focus on Sustainability
- COVID impact







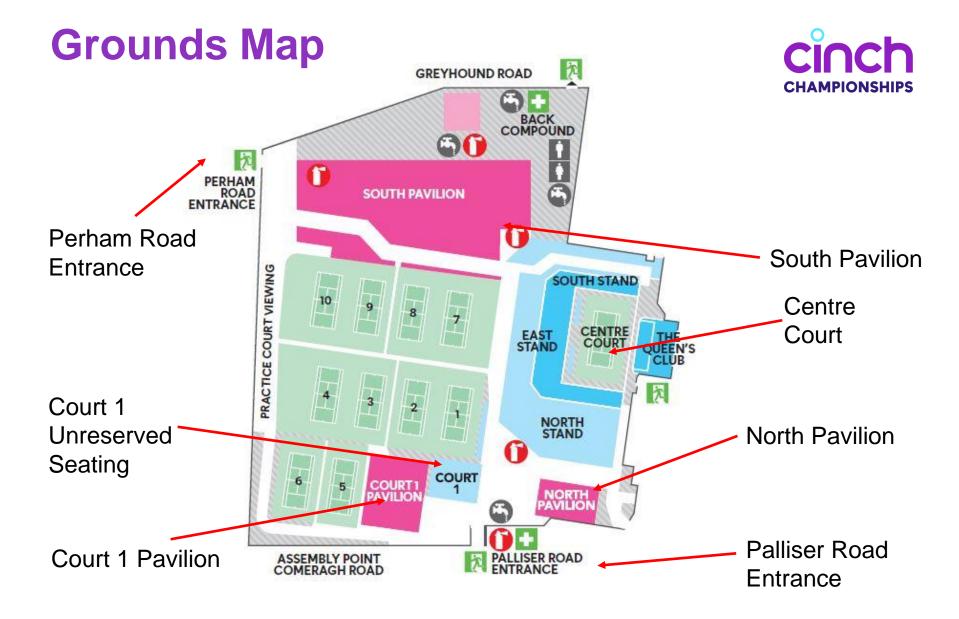
Key Dates/Times



Build	26 th April – 10 th June
Qualifying	11 th - 12 th June
Tournament Dates	13 th – 19 th June
	(20th held for rain delay)
Break	20 th June - 8 th July
Gates Open	
Monday to Friday	10:30
Saturday and Sunday	11:00



BUILD & BREAK PERIODS



The Build Period

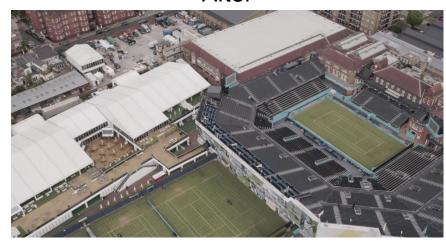


26 April – 10 June

Before



After



2021 Tournament







The Build Period











Build Timings



Working hours are:

Monday to Friday:
Saturday:
Sunday* and Bank Holidays:

8am to 7pm
8am to 1pm
No works

Building in such a tight area requires careful planning:

- Detailed traffic management plan
- Site Manager and Safety Advisors
- The Queen's Club Members
- Daily site meetings with contractors

^{*} Sunday 19th June early breakdown until 10pm as in previous years

Noise Management – Build & Break Cinch

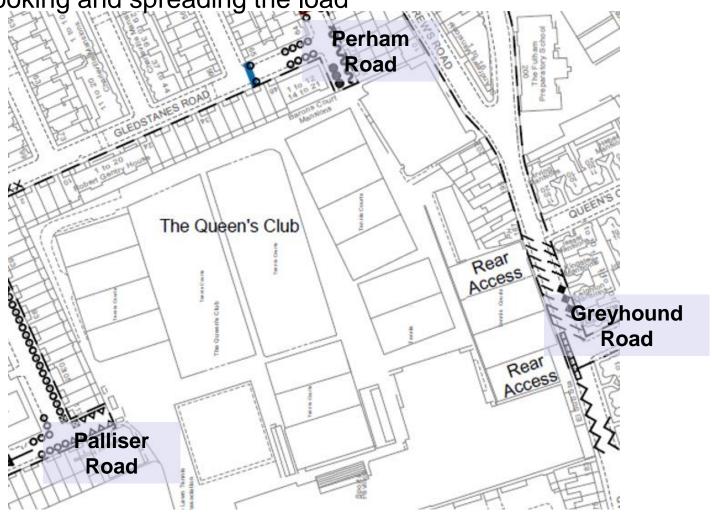


- Positioning of skips and generators
- 'White Noise' Reverser alarms
- Strict adherence to working hours
- Additional exit for vehicles on Greyhound Road
- Limited Traffic Management measures in place

Managing Deliveries



Online booking and spreading the load



Delivery Policies



Aim to make full use of the three entrances

Greyhound Road

- Smaller vehicles can deliver only after 9am
- Encourage more deliveries between 10am 2pm

Palliser Road

- Majority arrive between 5-6am to reduce disruption
- Specialist traffic management company escort vehicles
- Congestion and noise is minimised

Perham Road

Access for fixed wheelbase vehicles only



TOURNAMENT PERIOD

Tournament Management



Ensure minimum disruption

- Implement best practice and safety policies
- Enforce traffic management plans
- Queue management of spectators to minimise impact on resident access
- Monitor noise levels

Noise Management - Tournament



Regular monitoring

- Quieter, low-emission generators
- Waste Management practices
- Restrict excessive noise from spectators
- No music played through PA systems before 10:30am
- Exit signage

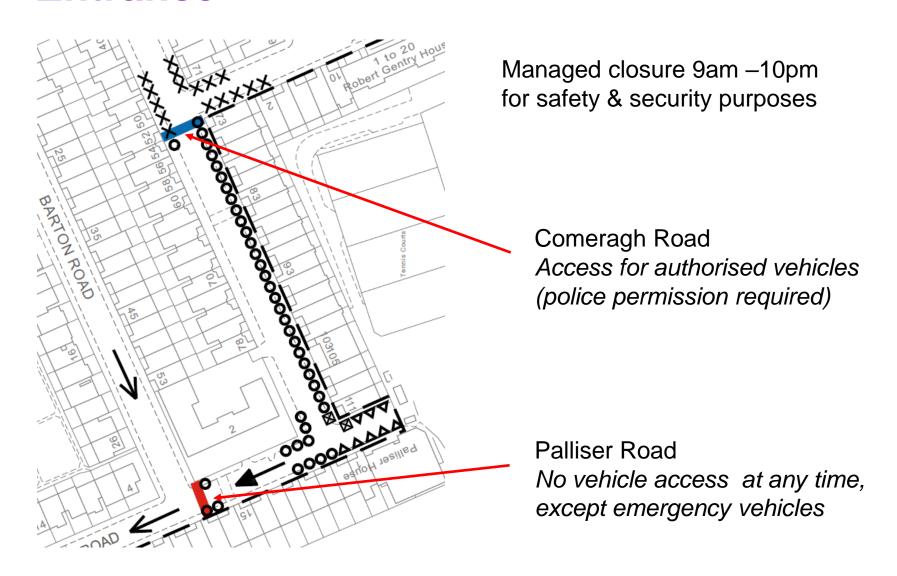
Traffic Management





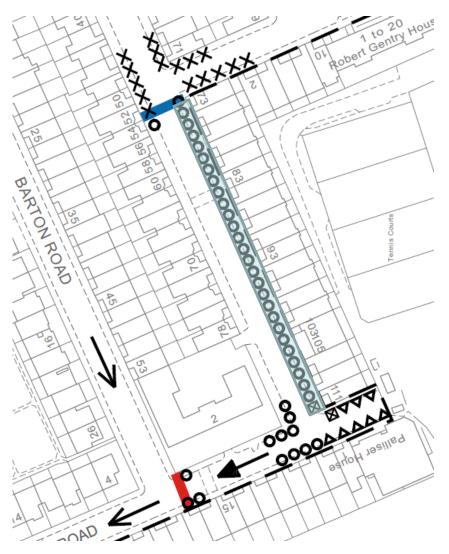
Traffic Management - Palliser Entrance





Palliser Entrance Queuing





Parking suspensions facilitate:

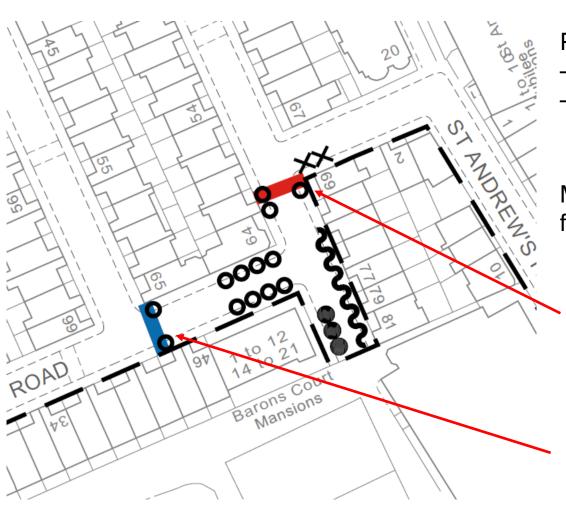
- vehicle drop-offs
- safe spectator entry
- HVM measures

Faster moving queues

Positioned away from properties

Traffic Management – Perham Entrance





Parking suspensions

- safe spectator entry
- HVM measures

Managed closure 9am-10pm for safety & security purposes

Perham Road

No vehicle access at any time,
except emergency vehicles

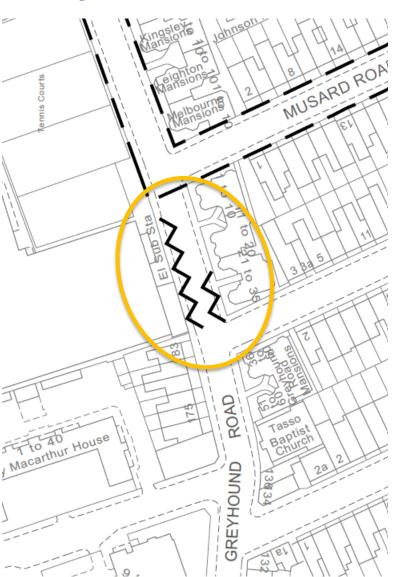
Gledstanes Road

Access for authorised vehicles

(police permission required)

Traffic Management – Greyhound Road





Parking Suspensions

- Short-term waiting bays for official tournament cars
- Maintain traffic flow

Other Considerations



Litter

- Work with LBH&F
- Cleaning companies employed
- Recycling policy

Rain delays

- Spectators may leave later in the evening
- Managed by stewards
- Very small chance of a Monday Final run over



TICKET INFORMATION

Ticket Offers



22 - 27 March

Online advance purchase window

3 May - 13 June

Registration for free Monday to Friday evening admission to the tournament

Charity Resale

Cashless



CONTACTS AND COMMUNICATION

Communication Timeline



Dedicated resident webpage and email address are operational all year

Additional targeted letters distributed as required

- February: Key changes to the grounds, ticket offer information
- Early-April: Traffic management plan information

Contacts



LTA Tournament Event Team

Webpage: <u>www.cinchchampionships.com</u>

Event Team via dedicated Resident channels

Email:ResidentEnquiries@queenstennis.infoWebpage:www.lta.org.uk/residents-information

Hammersmith & Fulham Council

Website: www.lbhf.gov.uk

Traffic & Highways: londonpermitscheme@lbhf.gov.uk

Parking Services: 0207 371 5678
Environmental Protection: 0208 753 1081
Out of Hours: 0208 748 8588

For full information please check the lbhf.gov.uk website



QUESTIONS