

Chair Umpire Development Wheel

Rules Knowledge

- Confident in rules knowledge
- Confidence in applying rules under pressure
- Keeping up to date with rules
- Knowledge of procedures for different circuits

Code of Conduct

- Full understanding of code of conduct
- Using judgement to determine when to issue a CV
- Use of soft warnings
- Confident formally announcing a CV
- Consistent decisions

Body Language in the chair

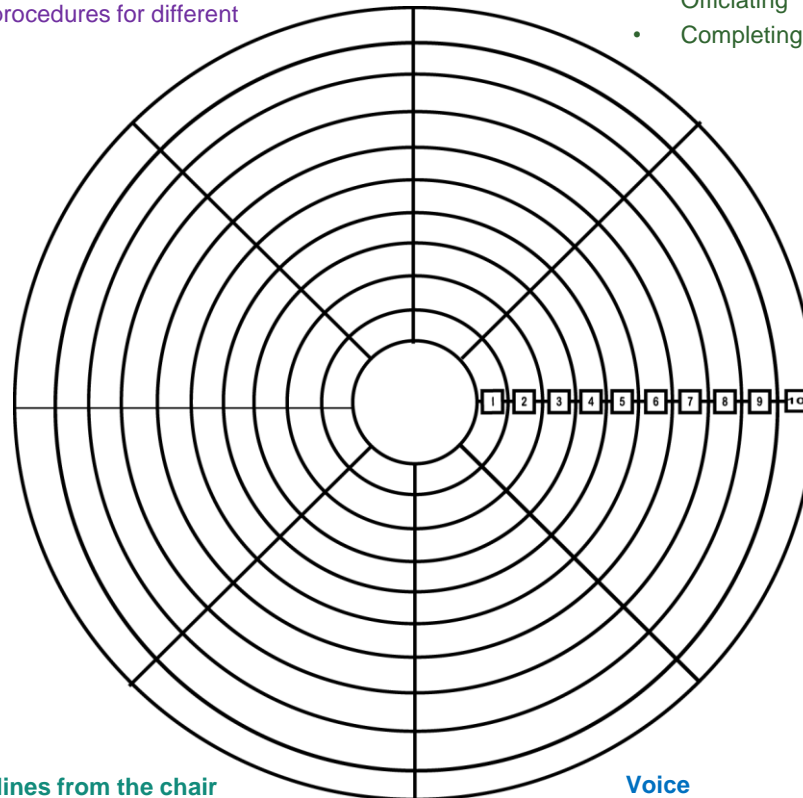
- Presence in the chair
- Posture
- Image
- Body language when speaking to players
- Looking calm and composed

Calling lines from the chair

- Confidence calling lines
- Confidence calling serve
- Accuracy
- Use of safe signals

Admin / Organisation

- Submitting availability
- Managing selections
- Communication with LTA Officiating
- Completing CPD



Teamwork

- Working with Line Umpires on court
- Working with other Chair Umpires
- Working with Chief Umpires
- Taking feedback and constructive criticism
- Learning from Others

Communication with players

- Resolving disputes
- Dealing with unhappy players
- Listening to players
- Being authoritative
- Calm communication under pressure

Voice

- Sounding confident
- Volume / Voice projection
- Timing
- Making announcements
- Calling the score