



HSBC CHAMPIONSHIPS

The Queen's Club

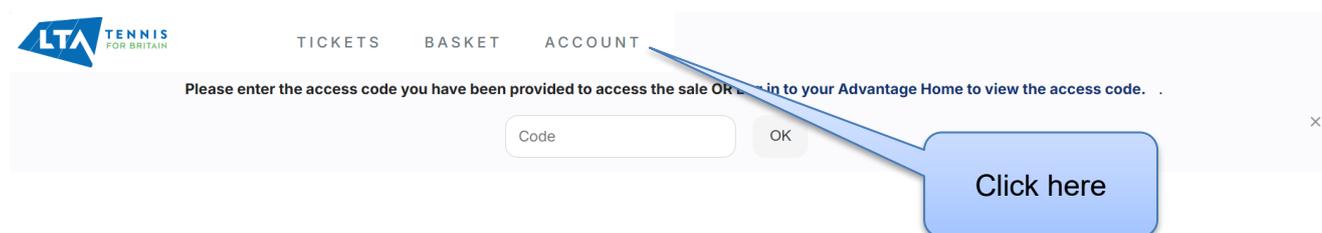
TICKETING GUIDE FOR QC RESIDENTS

The following instructions are to support eligible Queens Club residents to gain access to complimentary evening ground admission tickets for the HSBC Championships, which takes place between 8th – 21st June 2026.

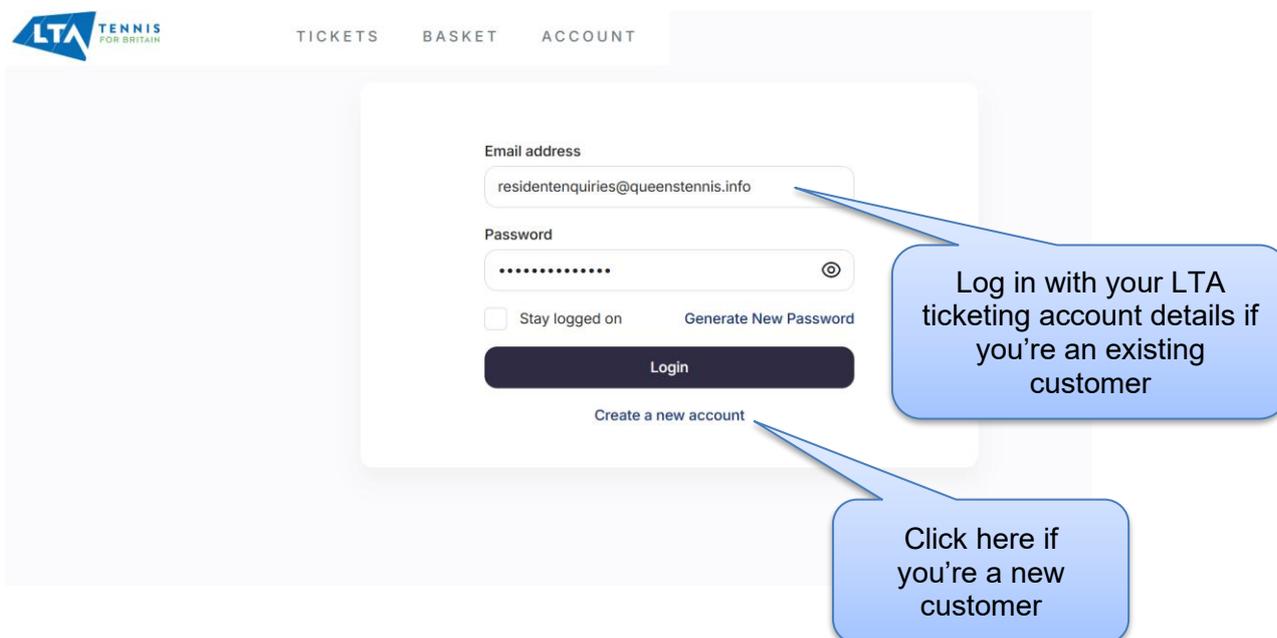
Eligible residents can apply for complimentary ground admission after 4:30pm on selected days of the WTA 500 and ATP 500 tournament weeks for themselves and one guest.

Please Note: Entry into the venue is subject to the capacity of the grounds at the time of arrival, and although we will endeavour to get everyone into the grounds as quickly as possible, immediate entry cannot be guaranteed.

1. Go to <https://residenttickets.lta.org.uk> and click on **ACCOUNT**.



2. Log in to your LTA ticketing account or click **CREATE NEW ACCOUNT** if you're a new customer.



3. New customers please fill in all the relevant account details requested. Existing customers, please jump to step 4.

Please Note: The address submitted needs within the eligible Queens Club resident's area to access the priority window. When submitting your postcode, it must be submitted in CAPITAL LETTERS and with a space between the area and district code (e.g W14 9EQ).

Your Main Address

Please use the address look up function. If you are unable to use this functionality, please ensure your postcode is inserted in block capitals with a space inbetween.

Country *

United Kingdom

Address lookup

Type to lookup your address

Address (max 38 char) *

Town/City *

Postcode *

Mobile Number *

+44

Please ensure your
postcode is submitted in
the correct format
outlined above

4. You should now be able to see the offers available to you, including the evening ground admission tickets.

“Why can’t I see my offers?”

- a. If you have just created an account your offers can take up to 5 minutes to appear so, please refresh your page after 5 minutes.
- b. If you are an existing customer and you cannot see the offer, then please check your postcode has been submitted in the correct format as per step 3. This can be done through your account settings, please then wait up to 5 minutes for the system to refresh.

If these still don’t work, then please contact our designated support centre [here](#).

The screenshot displays the LTA Tickets Account Homepage. At the top, there are navigation links for TICKETS, BASKET, and ACCOUNT. The main content area is titled "LTA Tickets Account Homepage" and "Queens Residents". Below this, there is a section for "Your Personal Offers". Two offers are listed: "HSBC Championships Residents' Evening Admission 2026" and "HSBC Championships Residents' Ticket Ballot Entry". The first offer is circled in red, and a blue callout bubble points to it with the text: "If the offers don't appear on the screen automatically, they can also be found on the 'MY OFFERS' page". Another blue callout bubble points to the "View offer" button for the first offer with the text: "Click 'VIEW OFFER' to access Evening Ground Admission tickets". On the right side, there is a navigation menu with options: Home Page, Experience vouchers, My Offers, Tickets, Your Tickets, Exchange Your Tickets, Order History, Account settings, Profile, Password, Buy Tickets, and Products. The "My Offers" option is highlighted.

5. Scroll to the bottom of the page. You will be automatically allocated tickets to every available day for you and your guest across both ATP & WTA tournament weeks.

Tickets selection

| Seat Category | Preference (*) | Ticket Price | Quantity |
|-------------------------------------|----------------|--------------|----------|
| Residents' Evening Ground Admission | Automatic | | 1 |

TOTAL 1 PACKAGE

(*) We do our best to book seats for you in the location you requested.

Callout: Select the quantity as "1" and then click "ADD TO BASKET" to confirm

6. Scroll to the bottom of the confirmation page and select "Buy now".

Buttons: << Continue shopping, Remove from basket, Buy now

Callout: Click "BUY NOW" button to purchase tickets

7. Review your order on the order summary page and accept the ticketing terms and conditions.

I have read and accept the [Terms & Conditions](#)

Buttons: Cancel order, Complete your order

Callout: You will be unable to complete your order until the T&Cs have been read and accepted

8. Your booking is now complete, and you will receive a confirmation email outlining your selections. You will be contacted prior to the tournaments with more information regarding entry times and procedures.

If you have any challenges with accessing the priority ticketing offer, then please contact our customer support team [here](#).