



HSBC CHAMPIONSHIPS

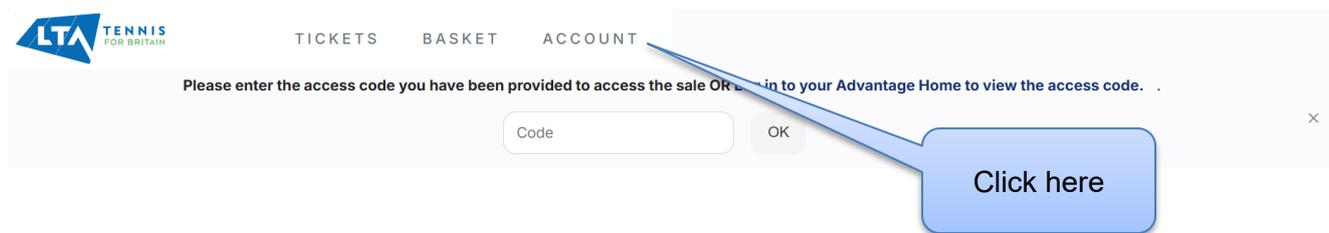
The Queen's Club

TICKETING GUIDE FOR QC RESIDENTS

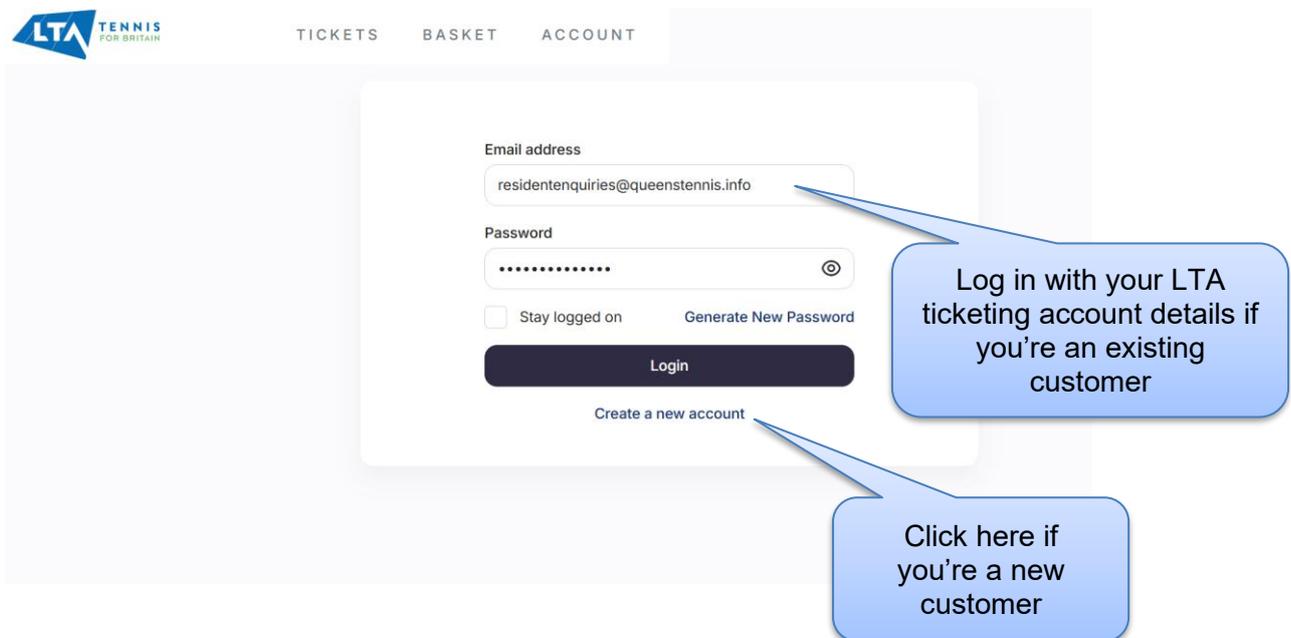
The following instructions are to support eligible Queens Club residents to gain access to the new, exclusive LTA Residents' Ballot to win complimentary Centre Court and Grounds Admission tickets to the HSBC Championships, which takes place between 8th – 21st June 2026.

The ballot will close for entries on **Tuesday 7 April 2026 at 11:59pm**. No late entries will be accepted, with successful winners notified thereafter.

1. Go to <https://residenttickets.lta.org.uk> and click on **ACCOUNT**.



2. Log in to your LTA ticketing account or click **CREATE NEW ACCOUNT** if you're a new customer.



3. New customers please fill in all the relevant account details requested. Existing customers, please jump to step 4.

Please Note: The address submitted needs within the eligible Queens Club resident's area to access the priority window. When submitting your postcode, it must be submitted in CAPITAL LETTERS and with a space between the area and district code (e.g W14 9EQ).

Your Main Address

Please use the address look up function. If you are unable to use this functionality, please ensure your postcode is inserted in block capitals with a space inbetween.

Country *

United Kingdom

Address lookup

Type to lookup your address

Address (max 38 char) *

Town/City *

Postcode *

Mobile Number *

+44

Please ensure your
postcode is submitted in
the correct format
outlined above

4. You should now be able to see the offers available to you, including the Residents' Ballot Entry offer.

“Why can't I see my offers?”

- a. If you have just created an account your offers can take up to 5 minutes to appear so, please refresh your page after 5 minutes.
- b. If you are an existing customer and you cannot see the offer, then please check your postcode has been submitted in the correct format as per step 3. This can be done through your account settings, please then wait up to 5 minutes for the system to refresh.

If these still don't work, then please contact our designated support centre [here](#).

The screenshot displays the LTA Tickets Account Homepage. At the top, there are navigation links for TICKETS, BASKET, and ACCOUNT. The main content area is titled "LTA Tickets Account Homepage" and includes a "Queens Residents" section with a welcome message and links to "Modify your details" and "View your tickets and order history". Below this is the "Your Personal Offers" section, which contains two offer cards. The first card is for "HSBC Championships Resident Evening Admission 2026" and the second is for "HSBC Championships Residents' Ticket Ballot Entry". The second offer card is circled in red, and a blue callout bubble points to its "View offer" button with the text "Click 'VIEW OFFER' to enter the ballot". Another blue callout bubble points to the "MY OFFERS" link in the right-hand navigation menu with the text "If the offers don't appear on the screen automatically, they can also be found on the 'MY OFFERS' page". The navigation menu includes links for Home Page, Experience vouchers, My Offers, Tickets, Account settings, Profile, Password, Buy Tickets, and Products, along with a Log Out button.

5. Select the days you wish to be entered into the ballot, by updating the “quantity” column and then click “Submit”. **You may enter the ballot on as many days as you wish.**

Ballot Options

Item	Description	Quantity
WTA 500 Monday, 8 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
WTA 500 Tuesday, 9 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
WTA 500 Wednesday, 10 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
WTA 500 Thursday, 11 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
WTA 500 Friday, 12 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
WTA 500 Saturday, 13 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
WTA 500 Sunday, 14 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
ATP 500 Monday, 15 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	1
ATP 500 Tuesday, 16 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
ATP 500 Wednesday, 17 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
ATP 500 Thursday, 18 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
ATP 500 Friday, 19 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
ATP 500 Saturday, 20 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0
ATP 500 Sunday, 21 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry	0

Select the quantity as “1” in order to enter the ballot for that day

1 ITEM

Submit

Click ‘SUBMIT’ to move on, once your selection(s) have been made

6. Once you have selected the days you wish to enter the ballot, click **BUY NOW** to submit. If you would like to amend your entries, then please click **CONTINUE SHOPPING** to return to the previous page.

HSBC Championships Residents' Ticket Ballot Entry

Item	Description	Ticket Price	Quantity
WTA 500 Friday, 12 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1
WTA 500 Monday, 8 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1
WTA 500 Tuesday, 9 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1
WTA 500 Wednesday, 10 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1
WTA 500 Thursday, 11 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1

Select "CONTINUE SHOPPING" to edit your entries

« Continue shopping

Select "BUY NOW" to progress and complete the entry process for chosen ballots

Remove from basket

Buy now

7. Review your entries on the order summary page and accept the ticketing terms and conditions.

1 Summary 2 Payment 3 Confirmation

Order Summary

HSBC Championships Residents' Ticket Ballot Entry

Item	Description	Ticket Price	Quantity
WTA 500 Friday, 12 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1
WTA 500 Monday, 8 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1
WTA 500 Tuesday, 9 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1
WTA 500 Wednesday, 10 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1
WTA 500 Thursday, 11 June	Ballot entry HSBC Championships Residents' Ticket Ballot Entry		1

Delivery Method

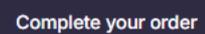
Delivery Method

Mobile Ticket - Available closer to the event

Payment

I have read and accept the [Terms & Conditions](#)

 Cancel order

 Complete your order

You will be unable to submit your entries until the T&Cs have been read and accepted

Click here to complete your order.

8. Your entries are now submitted, and you will receive a confirmation email outlining your selections. You will be contacted once the ballot deadline passes with the results as to whether you have been successful or not.

If you have any challenges with accessing this ticketing offer, then please contact our customer support team [here](#).