

Seniors Tennis GB Privacy Policy

Seniors Tennis GB is a member organisation of the Lawn Tennis Association (LTA) with the mission of advancing the interests of the game of tennis for British players of all standards of 35 years of age and over.

This policy explains when and why we collect personal information, how we use it and how we keep it secure and your rights in relation to it.

Processing your personal information

If you choose to give us personal information, such as your name, contact details and date of birth (for example to process a competition entry or provide you with a subscription to Seniors Tennis GB email communications) then this will be held and processed by Seniors Tennis GB in accordance with the Data Protection Act 1998.

We will always comply with the General Data Protection Regulation (GDPR) when dealing with your personal data. Further details on the GDPR can be found at the website for the Information Commissioner (www.ico.gov.uk). For the purposes of the GDPR, we will be the “controller” of all personal data we hold about you.

Use of your personal information

Seniors Tennis GB may use your personal information for the following purposes:

- To perform the services you have requested (such as providing you with information you have asked for) which may involve contacting you by post, telephone or e-mail.
- To allow Seniors Tennis GB to administer events and competitions.
- The reasonable purposes of Seniors Tennis GB, acting always within the Data Protection Act 1998 and the General Data Protection Regulation.
- To market to you Seniors Tennis GB and third party products, events and services and other purposes as you may have consented to in submitting your personal data.

We may also use your information for detection of fraud and market research purposes.

Legal basis of processing your personal information

Our legal basis for processing your personal information provided when you enter a Seniors Tennis GB event is for the purposes of our legitimate interests in operating tennis events and competitions.

Our legal basis for processing your personal information provided when you sign up to receive email communications via our website is consent. We will seek your consent on the signup form and you may withdraw this consent at any time by unsubscribing or sending us an email.

Retention of your personal information

We may keep and process your personal data for so long as you remain a participant in Seniors Tennis GB events or where the data is obtained from you as a subscriber to our email communications we may keep and process the data until you unsubscribe from this service or formally request us to stop storing and processing your data.

Where your participation in Seniors Tennis GB events lapses we will within a reasonable time of the lapse occurring, cease actively processing your data but may retain your data in archived form in order to retain historical records or comply with future legal obligations.

We securely destroy all financial information once we have used it and no longer need it.

How we protect your personal data

We will not transfer your personal data outside the EU without your consent.

We have implemented generally accepted standards of technology and operational security in order to protect personal data from loss, misuse, or unauthorised alteration or destruction. Please note however that where you are transmitting information to us over the internet this can never be guaranteed to be 100% secure.

For any payments which we take from you online we will use a recognised online secure payment system.

We will notify you promptly in the event of any breach of your personal data which might expose you to serious risk.

Who else has access to your personal data

We will never sell your personal data. We will not share your personal data with any third parties without your prior consent (which you are free to withhold) except where required to do so by law.

We may pass your personal data to third parties who are service providers, agents and subcontractors to us for the purposes of completing tasks and providing services to you on our behalf (e.g. to create newsletters and send you mailings). However, we disclose only the personal data that is necessary for the third party to deliver the service and we have a contract in place that requires them to keep your information secure and not to use it for their own purposes.

Cookies

The website of Seniors Tennis GB is hosted by the Lawn Tennis Association (LTA) at www.seniorstennisgb.org. Information may be sent to your computer in the form of an Internet "cookie" to allow the LTA servers to monitor your requirements. The cookie is stored on your computer. The LTA server may request that your computer return a cookie to it. These return cookies do not contain any information supplied by you or any personally identifiable information about you.

Such measures are necessary to allow the LTA to measure the usability of the systems, which will help in its continuing development to ensure that we understand the requirements of British tennis and Seniors Tennis GB. Your browser software should however enable you to block cookies if you wish to.

Your rights

You have rights under the GDPR:

- (a) to access your personal data
- (b) to be provided with information about how your personal data is processed
- (c) to have your personal data corrected
- (d) to have your personal data erased in certain circumstances
- (e) to object to or restrict how your personal data is processed
- (f) to have your personal data transferred to yourself or to another organisation in certain circumstances
- (g) to complain about how we process your personal data to the Information Commissioner. More

information on how to complain to the Information Commissioner is available at www.ico.org.uk/concerns.

Consent

By submitting your personal information to us, you signify your consent to our using the information provided in the manner described above. If we amend our privacy policy, it will be published on this web site. If at any time you wish to update the information which we hold about you, or if you wish to stop receiving information from Seniors Tennis GB, please contact secretary@seniorstennisgb.org